Oracle® Banking Enterprise Default Management

Day Zero Setup Guide

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Preface

This document lists the configuration that should be performed on day zero.

This preface contains the following topics:

- Audience
- Documentation Accessibility
- Conventions

Audience

This document is intended for the following audience:

- IT Deployment Team
- Consulting Staff
- Administrators

Documentation Accessibility

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Organization of the Guide

This document contains:

Chapter 1 About this Guide

This chapter provides details about the applicability of the guide.

Chapter 2 Day Zero Setup

This chapter provides information on the configuration that should be performed on day zero.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.

Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1 About this Guide

This guide is applicable for the following products:

- Oracle Banking Platform (Oracle Banking Collections and Oracle Banking Recovery)
- Oracle Banking Enterprise Default Management (Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery)

References to Oracle Banking Platform or OBP in this guide apply to all the above mentioned products.

2 Day Zero Setup

This chapter provides information on the configuration that should be performed on day zero.

2.1 User Profiles

Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery provides you the ability to create user profiles, which you can customize, based on your requirement.

Security and User Management used to provide authentication and authorization in the product is supported by the following mechanisms. Any of the below two can be used:

- Security using OIM, OID and OAM
- Local Security based on Database

The following user functions are pre-configured in the system with specific set of privileges.

Table 2–1 User Profiles

Function	Remarks
Maintain Password Policy	Password Policy Management (Fast Path: SM001) page is used to create the password policy at the bank level.
Application Roles	**Security using OIM, OID and OAM:** Verify if Collection specific application roles are available in APM (Authorization Policy Manager). The application roles should be available through the normal Policy-Store setup done on the environment. **Local Security based on Database:** Collection specific application roles can be created from Define Application Role (Fast Path: SM002) page. Note: Collection specific application roles are product shipped. However, the implementation team can add new roles to provide access as per requirements.
User Groups	Execute the Seed Data Scripts for Collections Admin User group creation. Verify the created Collections Admin User groups below: Collections Admin Menu > U > User Groups This setup controls the access of user for Collections Admin Screens.
Enterprise Role	**Security using OIM, OID and OAM:** Create an enterprise role in OID for each application role. Map the application roles to the enterprise roles in OID. **Local Security based on Database:** Collection specific enterprise roles can be created from Define Enterprise Role (Fast Path: SM003) page. Note: Collection specific enterprise roles are product shipped. However, the

Function	Remarks
	implementation team can add new roles to provide access as per requirements.
Feature Configuration	Admin Menu > F > Feature Configuration 'C1-USRPROV' Set Default Parameters for User Provisioning.
Users	Create users: **Security using OIM, OID and OAM:** Create users in OIM. **Local Security based on Database:** Users can be created from Manage User Creation (Fast Path: SM004) page. On creation of user, the user will get provisioned into Collections Admin with the Collections Admin user group specified in 'C1-USRPROV'. Verify the created users: Collections Admin Menu > U > Users Default properties and User Groups set by User Provisioning can be updated here.

2.2 Menus

This table describes the menu and menu item details.

Table 2–2 Menus

Function	Remarks
OBP Menus and Menu Items	OBP Menus and Menu Items will be available if appropriate entries are available for the same in the below tables in database: ■ FLX_FW_MENU_ELEMENT_ALL_B ■ FLX_FW_MENU_FOLDER_ALL_B
Collections Admin Menus and Menu Items	The Collections Admin Menu and Menu Items are controlled via the blueprint process. All new menu and menu items will be available by default unless they are blocked in the blueprint process.

2.3 Seed Data Setup

OBP Collections provides seed data scripts that you must execute during day zero setup. Some scripts are host specific and some are independent of the host.

The following list contains the seed data scripts that are specific to host and that might need to be updated during an implementation. If you need to add a host other than OBP, all the below entities need to be manually updated for that specific host.

Table 2–3 Seed Data Setup

Scripts	Description
Source Hosts	Configure source host along with other hosts that will connect to OBP Collections: ■ Ci_Source_Host_Mst ■ Ci_Source_Host_Mst_L
Account Relationship Types	Configure account relationship types as it is configured in the host. Admin Menu > A > Account Relationship Type
Account Relationship Type Characteristics	Indicates whether a particular relationship type is the main customer and/or financially responsible. CI_HOST_MAIN_CUST Admin Menu > H > Host Party Relation
Primary Name Type	Indicates the host name type that should be considered as primary. CI_PRIM_NAMETYPE
Collateral Realize Status	Configure collateral realize status as it is configured in the host (Collections Seed Data Configuration screen): ■ Ci_Collateral_Realize_Stat ■ Ci_Collateral_Realize_Stat_l
System Account Status	Configure system account status as it is configured in the host (Collections Seed Data Configuration screen): ■ ci_sys_acct_stat ■ ci_sys_acct_stat_l
Delinquency Filters	The product ships delinquency filters to identify the delinquent accounts. For detailed setup, see Section 2.6 Delinquency Identification Setup.
Collections Facts	See Section 2.36 Product-Shipped Collections Facts delivered with the product.
Views and Stored Procedures	Product-shipped Collections specific Views and Stored Procedures need to be executed. Section 2.37 Admin Views and Tables should be updated for hosts other than OBP.
Entity Determinant	Define the Determinant Types for resolving data of various entities like Party Name, Address, Employment Details and Contact Preferences. CI_ENTITY_DETERMINANT
Specialized Collections Processes	Seed Data scripts are also available for the below product-shipped processes: ■ Hardship ■ Deceased ■ Legal ■ Asset Repossession ■ Right of Set Off

Scripts	Description
	■ Bankruptcy ■ Early Collections ■ Borrower Centric ■ Asset Repossession and Liquidation
Source Host URL's	For host is other than OBP, if some Core screens need to be opened from Collections Screens, its configuration need to be performed in the table below: ci_source_host_url_dtls Currently, the following three core screens are supported, if Collateral and Insurance Panel exist: ■ Collateral Valuation Details ■ Collateral Realization Details ■ Insurance Claim Details
State Level Parameters	Define all the state level parameters in CI_STATE_PARAM table. These are required for: ■ Call advice ■ Charge off and Time barred batches ■ Asset Repossession and Liquidation Process
Time Zone	Configure data in below table to identify time zone based on zip-code: ■ CI_ZIP_TIMEZONE
Account Rebooking	Seed data available for below tables for Account Rebooking: ■ CI_ACCT_REBOOK_CONFIG ■ CI_ACCT_TBL_INFO

2.4 Environment Setup

Post seed data, you have to define the environment applicability, whether it is a localized or product environment.

Table 2–4 Basic Environment Setup

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-LOCALIZED	This identifies whether the environment is a: ■ Product Environment ■ US Localization Environment ■ AU Localization Environment
Feature Configuration	Admin Menu > F > Feature Configuration	This Feature Configuration specifies if Party belonging to Single Host should be related to

Function	Menu	Additional Remarks
	C1-SPH	Accounts across Multiple Hosts.
Feature Configuration	Admin Menu > F > Feature Configuration C1-SCH	This Feature Configuration specifies if Collateral belonging to Single Host should be related to Accounts across Multiple Hosts.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PRODMODE	This is a flag to represent if current application is running in Production mode or not.
Feature Configuration	Admin Menu > F > Feature Configuration GEN-SYS-CFG	This feature config is introduced for System Date Over-ride feature. If it is defined then application will use Feature Config Date instead of System Date for all purposes.

2.5 Basic Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin Configuration

Once the seed data is in place, you must set up the control data for system to function appropriately. We recommend you to set up the control data for the business functions that meet the business requirements. The basic setup involves setting up the following data with the administration user privileges.

Table 2–5 Basic Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin Configuration

Function	Menu	Additional Remarks
Country	Admin Menu > C > Country	Set up all countries manually where the bank has its branches. The list should be in accordance with the possible countries in the host.
States	Admin Menu > C > Country	Set up all the states manually for each country. The list should be in accordance with the list of states in the host.
Currency Code	Admin Menu > C > Currency	Set up the currency code to be used. USD is populated by default.
Accounting Calendar	Admin Menu > A > Accounting Calendar	Set up accounting calendar manually for the current financial year. The accounting calendar is referred during payments processing.
GL Division	Admin Menu > G > General Ledger Division	The GL division defines the accounting period for financial transactions linked to contracts.
Work Calendar	Admin Menu > W > Work Calendar	Set up work calendar manually. The work calendar is referred when you generate schedule in Promise to Pay and while setting Display Date for a case.
Seasonal Time Shift	Admin Menu > W > Seasonal Time Shift	Set up seasonal time shift manually as per business requirement. Non-Mandatory
Time Zone	Admin Menu > T > Time Zone	Set up time zone manually as per business requirement.

Function	Menu	Additional Remarks
		Non-Mandatory
Division	Admin Menu > D > Division	Set up division manually as per business requirement. You may set up a division for each jurisdiction where you conduct business using different Rules. You must associate each customer account with an existing division.
Collections Class	Admin Menu > C > Collections Class	Set up collection class manually as per the business requirement. You must associate each customer account with a collections class.
Customer Class	Admin Menu > C > Customer Class	Set up customer class manually as per the business requirement. You must associate each customer account with a customer class.
Algorithm	Admin Menu > A > Algorithm C1-PAYDTAMTU You must create an algorithm of type C1-PAYDTAMTU and attach to system event 'FT Freeze' of Customer class.	This algorithm is used to stamp the last payment date and last payment amount for a written off account.
Algorithm	Admin Menu > A > Algorithm OVRPY-PPRTY You must create an algorithm of type OVRPY-PPRTY and attach to system event 'Overpayment Distribution' of Customer class.	This algorithm deals with overpayments. It applies the overpayment on the highest priority SA.
Algorithm	Admin Menu > A > Algorithm PYDIST-PPRTY You must create an algorithm of type PYDIST-PPRTY and attach to system event 'Payment Distribution' of Customer class.	This algorithm distributes a payment amongst the account's service agreements.
Algorithm	Admin Menu > A > Algorithm PAY FRZ O-I You must create an algorithm of type PAY FRZ O-I and attach to system event Payment Freeze of Customer class.	This algorithm links financial transactions (FT's) to match events.
Distribution Code	Admin Menu > D > Distribution Code	Set up distribution code manually as per business requirement. The distribution code is used in payment processing.
Algorithm	Admin Menu > A > Algorithm FGLCNSTR-D	This algorithm constructs a distribution code corresponding to GL account when it is interfaced to the general ledger.

Function	Menu	Additional Remarks
	You must create an algorithm of type FGLCNSTR-Dh	
Payment Segment Type	Admin Menu > P > Payment Segment Type	Set up payment segment type manually as per business requirement. The payment segment type is used during payment processing.
Algorithm	Admin Menu > A > Algorithm PSEG-NM You must create an algorithm of type PSEG-NM	This algorithm constructs a payment segment's financial transaction.
Adjustment Type	Admin Menu > P > Adjustment Type	Set up adjustment type manually as per business requirement. The adjustment type is used during payment processing.
Algorithm	Admin Menu > A > Algorithm ADJT-NM You must create an algorithm of type ADJT-NM	An algorithm that constructs an adjustment's financial transaction.
Debt Class	Admin Menu > D > Debt Class	Set up debt class manually as per business requirement. You must associate each customer account with a debt class. Note: Eligible for Collections switch should be unchecked.
Write Off Debt Class	Admin Menu > W > Write Off Debt Class	Set up write off debt class manually as per business requirement.
Contract Type	Admin Menu > C > Contract Type	Set up contract type manually as per business requirement. The contract type is used in payment processing for an account. A contract also signifies a delinquency instance of an account.
Installations Options - Framework	Admin Menu > I > Installations Options - Framework	This is used to set parameters at Installation level.
Algorithm	Admin Menu > A > Algorithm C1-ENTACTPOP You must create an algorithm of type C1-ENTACTPOP and attach it to 'Entity Activity Populate' system event in Installations options framework.	This algorithm populates the account activity section in the Overview panel.
Algorithm	Admin Menu > A > Algorithm PERS-INFO You must create an algorithm of type PERS-INFO and attach it to 'Person Information' system event in Installations options	This algorithm formats the person level information across the system.

Function	Menu	Additional Remarks
	framework.	
Feature Configuration	Admin Menu > F > Feature Configuration 'C1_HOBRNCH' Head Office Branch code	This Feature Configuration defines the Head Office Bank and Branch code. This is also required for getting the posting date.
Feature Configuration	Admin Menu > F > Feature Configuration 'C1_COLSPECF' Collection Specific functionality	This is a flag at Product level to indicate Collections level Implementation. This need to be set to 'Y'.

2.6 Delinquency Identification Setup

This section explains the setup required for delinquency identification process.

Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery provides six delinquency filters, which are listed below:

- To identify overdraft and temporary overdrafts (CASA) delinquent accounts.

Table 2–6 Identifying Overdraft and Temporary Overdrafts (CASA) Delinquent Accounts

Filters	Description	Filter ID
Drawal beyond allowed limit and expiry of limit date	The amount withdrawn is beyond the allowed limit and when the limit date expires.	Drawal_ExpiryOfLimit
Drawal beyond allowed limit within limit period	The amount withdrawn is beyond the allowed limit.	Drawal_LimitPeriod
Unpaid Bills	Billing Account with unpaid bills post due date.	Unpaid_Bills

- To identify term loan delinquent accounts.

  Below Filters used for Term Loan Accounts when Payment Tracker Mode is OFF.

Table 2–7 Identifying Term Loan Delinquent Accounts

Filters	Description	Filter ID
Debit balance in matured loan	Customer does not pay debt even after the maturity of loan.	DebitBalance
Non-Payment of installment on time	Customer does not pay installment on the due date.	NonPayment
Partial Payment of installment	Customer pays an amount, lesser than the installment amount, on due date.	PartialPayment

- Below Filters used for term loan accounts when Payment Tracker Mode is ON.

Table 2–8 Identifying Term Loan Delinquent Accounts

Filters	Description	Filter ID
Tracker Overdue Amount	Customer has Tracker Overdue Amount >0	LoanUnpaidBillsODAmt
LoanUnpaidBills	To create Filter Manually based on Payment Tracker Due Amount, Payment Amount & Due Date	LoanTrackerUnpaidBills

Each Rule has four seed data scripts (corresponding to four database tables) that you must execute on the database.

The file names are:

- flx_rl_expr_fragments.sql
- flx_rl_expr_operands.sql
- flx_rl_expressions_b.sql
- flx_rl_filter_texts.sql

Additionally, you must run RuleDeploymentUtility for each filter.

You must copy this utility on the server and then execute AllFilters.bat/sh.

Additional Setup for Delinquency Identification:

Table 2–9 Additional Setup for Delinquency Identification

Function	Menu	Additional Remarks
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-DELID Delinquency Identification Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-DELID Delinquency Identification Task Type
Facts	NA	See Section 2.36 Product-Shipped Collections Factsfor facts that can be used for Delinquency Identification.

2.7 Inbound Data Setup

This section describes the setup required to accept delinquent data from OBP into Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery.

Table 2–10 Inbound Data Setup - Delinquent Data

Function	Menu	Additional Remarks
Division Mapping	Admin Menu > D > Division Mapping	This setup is required to map Branches with Collections Division.

Function	Menu	Additional Remarks
		On Day zero, Branches should be mapped manually with Division.
Bank and Bank Branch Master	NA	On day zero, you must set up all the branches that are in the host in the database. After that, whenever you create or delete a branch in OBP, it will be reflected in Collections. Host- Specific
Admin Views	NA See Section 2.37 Admin Views and Tables.	These views will be automatically populated with data from OBP. If any additional configuration is required it needs to be manually configured in the corresponding admin tables. The views will populate data from OBP and the Admin tables. Host- Specific
Lookups	Admin Menu > L > Look Up See Section 2.34 Configurable Look Ups for the list of Look Ups used in Inbound Batches.	Some data from OBP should to be validated against the predefined values setup in the lookups.
Source - Collection Class Mapping	Admin Menu > S > Source - Collection Class Mapping	This configuration is required to assign collections class, customer class, and debt class for every OBP customer account. Host- Specific
Source - Contract Type Mapping	Admin Menu > S > Source - Contract Type Mapping	This configuration is required to assign contract type for every OBP customer account. Host- Specific
Collection Buckets	Admin Menu > C > Collection Buckets	This configuration is required to decide the bucket for a customer account based on its DPD. Host- Specific
Derived Field Exclusion	Admin Menu > D > Derived Field Exclusion	This configuration is required to exclude the calculation of few derived fields for a specific host. Host- Specific
Feature Configuration	Admin Menu > F > Feature Configuration C1_DIVFUNCT Set Enforce division-specific validations = 'N'	The division specific validations used in Collections Admin Billing should be turned Off.
Feature Configuration	Admin Menu > F > Feature Configuration C1_COLLGUA Enable or disable party creation for collateral guarantor.	This feature configuration decides whether a Party needs to be created for a Collateral Guarantor during Entity Creation.
Feature Configuration	Admin Menu > F > Feature Configuration	This feature configuration decides the Collateral Types that are to be considered as Guarantee Type.

Function	Menu	Additional Remarks
	C1-COLGUATYP	
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1 - VALFD Validate Feeder Data Batch C1 - CRENT Create Entity Batch C1 - UPENT Update Entity Batch C1 - INCDP Increment DPD Batch C1-DRFLD Derived Fields Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types for Inbound Batches. C1 - VALFD Validate Feeder Task Type C1 - CRENT Create Entity Task Type C1 - UPENT Update Entity Task Type C1 - INCDP Increment DPD Task Type C1-DRFLD Derived Fields Task Type

This section describes the setup required to accept account data from Offline Host into Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery.

Table 2–11 Inbound Data Setup - Account Data

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-FIPR	Source and Destination folders for file processing are mentioned here. Also additionally, the Date Difference option type will have value defined to pick past dated files for processing.

2.8 Payment Setup

This section describes the setup required in Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin to accept customer payments from OBP.

Table 2–12 Payment Setup

Function	Menu	Additional Remarks
Basic Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin Setup	NA	In addition to Seed data, ensure that the below functions are set up properly during the initial Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin setup: ■ Accounting Calendar ■ GL Division ■ Customer Class Algorithms ■ Debt Class ■ Payment Segment Type ■ Adjustment Type ■ Contract Type
Tender Type	Admin Menu > T > Tender Type	You must create tender type as per business requirement. Mandatory
Pay Cancel Reason	Admin Menu > P > Pay Cancel Reason	All possible Payment Cancel Reasons that are passed from OBP need to be stored.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PAYCNST Payment Constants	Specify the Tender Type, Pay Cancel Reasons, and Distribution Code to be used for OBP Payments.
Feature Configuration	Admin Menu > F > Feature Configuration C1-FDRPYFLG	Specify whether payment is online or offline.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-FDPAY Feeder Payment Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-FDPAY Feeder Payment Batch Task Type
Payments on Written Off Accounts:		
Adjustment Type	Admin Menu > A > Adjustment Types	Create Adjustment Types Required for Handling Payments on Written Off Accounts.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PAYWR Write Off Adjustment Types	Specify the Adjustment Types for: ■ Account Balance Offset ■ Write Off

Function	Menu	Additional Remarks
		Required for Handling Payments of Written Off Accounts.
Adjustment Type Profile	Admin Menu >A> Adjustment Type Profile	Create an Adjustment Type Profile. Map the Adjustment types specified in Feature Configuration: 'C1-PAYWR'.
Contract Type	Admin Menu > C > Contract Type	Map the Adjustment Profile to all required Contract Types.

2.9 Strategy Monitor Setup

This section describes the setup required to decide and create the collections strategy for an account.

Table 2–13 Strategy Monitor Setup

Function	Menu	Additional Remarks
Case Category	Admin Menu > C > Case Category	Initial setup of Case Category is available via seed data. It can be modified via Case Category screen.
Case Type	Admin Menu > C > Case Type	You must create all case types (collections strategies) required by the bank. You should also create Algorithms, Tasks, and Characteristics required in the strategy and attach them to the case type at this step. See the Oracle Banking Enterprise Default Management Interface Specification Guide for the list of algorithms shipped with the product that can be used in a case type.
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Factsthat can be used for Strategy Monitor.
Rules	OBP > Back Office > Rules > Rule Author	You must create all the rules that would help to eventually decide the strategy of an account.
Rule set	OBP > Back Office > Rules > Rule Author	All the rules mentioned above should be combined to create a rule set which will be referred by the Strategy Monitor.
Algorithm	Admin Menu > A > Algorithm C1-BRLSR Rule Fact Population Algorithm	Create an algorithm of type C1-BRLSR to fetch and pass actual values of the facts used in the rule set.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-CSMB Strategy Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type C1-CSMB Strategy Monitor Task Type
Feature	Admin Menu > F > Feature	This Feature Configuration decides Case Type that

Function	Menu	Additional Remarks
Configuration	Configuration C1-DFLTCFG	is used for accounts for which, case with existing case types cannot be created.

2.10 Case Allocation Setup

This section describes the setup required to allocate cases to various Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery queues and their corresponding Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery agents.

Table 2–14 Case Allocation Setup

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Allocation.
View	NA	Product-shipped Allocation Monitor View ci_allocation_monitor_vw
Filters for Allocation Group	OBP > Back Office >Rules > Filter Definition	Create filters to select accounts for each allocation group.
Feature Configuration	Admin Menu > F > Feature Configuration C1_COLLGRP Collection user Group/Role	Specify the Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Admin User Groups for which Collection Users can be created.
Collection Users	Admin Menu > C > Collection Users	Create required Collection Users who will be working on the cases.
Collection Teams	Admin Menu > C > Collection Teams	Create required Collection Teams who will be working on the cases. Associate required Collection Users.
Feature Configuration	Admin Menu > F > Feature Configuration C1-TDTYPLOCK Collection user Group/Role	Specify the Task Type that needs to be created.
Queue Code	Admin Menu > Q > Queue Code	List all the queues that will be required for allocation.
Queue Details	Admin Menu > Q > Queue Details	Set up required queues. Queue Type = Case Associate required Collection Teams and Users.
Algorithm	Admin Menu > A > Algorithm C1-USRALCRR User Allocation - Round Robin	An algorithm that allocates the cases among the members of the queue in Round Robin Fashion.
Algorithm	Admin Menu > A > Algorithm C1-USRALCPR	An algorithm that allocates the cases among the members of the queue using % method.

Function	Menu	Additional Remarks
	User Allocation - % Method	
Allocation Group	Admin Menu > A > Allocation Group	Set up Allocation Groups. Associate required Queues.
Algorithm	Admin Menu > A > Algorithm C1-ALLOCQUEU You must create an algorithm of type C1-ALLOCQUEU	An algorithm that allocates the cases among its queues.
Feature Configuration	Admin Menu > F > Feature Configuration C1-DFLTCFG	This Feature Configuration decides: ■ Enabling of Default Allocation Group Usage. ■ Default Allocation Group to be used by Allocation Monitor batch if it is enabled.
Feature Configuration	Admin Menu > F > Feature Configuration C1-OVFQUASG Reassignment of Cases from Overflow Queue	Feature configuration to decide if Automatic Reassignment of Cases from Overflow Queue should happen.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1-ALOCM Queue Allocation Batch C1-USALC User Allocation Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types C1-ALOCM C1-USALC Queue Allocation and User Allocation Task Types

2.11 Follow up Setup

This section describes the setup required to perform follow-up actions on cases.

Table 2–15 Follow up Setup

Function	Menu	Additional Remarks
Action Category	Admin Menu > A > Action Category	Set up action categories.
Action Type	Admin Menu > A > Action Type	Set up follow up actions under each action category.
Result Category	Admin Menu > R > Result Category	Set up result categories.
Result Type	Admin Menu > R > Result	Set up all possible results for each follow up action.

Function	Menu	Additional Remarks
	Type	
Characteristic Type	Admin Menu > C > Characteristic Type	Set up all possible additional information that needs to be captured for each result.
Result Type	Admin Menu > R > Result Type	Associate the characteristic types to the result types.
Algorithm	Admin Menu > A > Algorithm Result Type - Post Processing Algorithm	These algorithms are triggered whenever the result is executed.
Action Type	Admin Menu > A > Action Type	Associate the Result Types to appropriate Follow Up Action Types.
Case Type Status Mapping	Admin Menu > C > Case Type Status Mapping	Associate the follow up action types to the required case type - status combinations.
Case Status Result Mapping	Admin Menu > C > Case Status Result Mapping	Associate the Results that will need to be mandatorily captured at a particular Case Type - Case Status combination.
Case Type	Admin Menu > C > Case type	Check The 'Validate Follow Up' Checkbox in the 'Next Statuses' Section for those next statuses for which you want system to validate if the mandatory results were performed before moving into that status.
Look Up	Admin Menu > L > Look Up See Section 2.34 Configurable Look Ups for list of Look Ups Used in Follow Up Screen.	Verify and update the lookup's used in the Follow Up screen.
Feature ConfigurationUp	Admin Menu >F > Feature Configuration C1- QCK_ FOLUP	Feature configuration to display Quick Follow-up Icons on Overview Page.

2.12 Task List Setup

This section describes the setup required to create and assign different types of tasks to users.

Table 2–16 Task Setup

Function	Menu	Additional Remarks
Task Role	Admin Menu -> T -> TO DO Role	Create a task role for all common set of tasks. Users need not be associated to Task Role.
Task Type	Admin Menu -> T -> TO DO Type	Create different types of task. For Each Task Type ensure that below product-shipped Characteristic Types are added: ■ Task For

Function	Menu	Additional Remarks
		■ Entity Id Appropriate Drill Key also needs to be added based on whether it is Account, Customer or Case Level Task. Associate Task Roles. One of the roles has to be defined as Default role.
Look Up	Admin Menu -> L -> Look Up See the list of Lookup's used in Task Function in the Section 2.34 Configurable Look Ups.	Verify and update the lookup's used in task.
Collection Users	Admin Menu > C > Collection Users	Create required Collection Users, who will be working on the tasks.
Collection Teams	Admin Menu > C > Collection Teams	Create required Collection Teams, who will be working on the tasks. Associate required Collection Users.
Queue Details	Admin Menu > Q > Queue Details Queue Type = Task	Setup required queues. Associate Task Roles. Associate Collection Teams and Users.
Queue Details	Admin Menu > Q > Queue Details Queue Type = Case	Associate the required Task Queue with Case Queue. This association is used for automatic allocation of tasks created on cases of the case queue to the specified Task Queue.
Feature Configuration	Admin Menu > F > Feature Configuration DEFAULTQUECD Default Queue for Task	Feature Configuration to specify the default queue to which all tasks and whose task role are not mapped to any queue, should be assigned.
Batch Level Tasks		
Feature Configuration	Admin Menu > F > Feature Configuration C1-BCTHQUEUE Queue Code for Batch level TODOs	Feature Configuration to specify the default queue to which all batch level tasks should be assigned.
Algorithm	Admin Menu > A > Algorithm C1-ASGNTASK You must create an algorithm of type C1-ASGNTASK	To Assign Batch level Tasks to a queue.
Task Type	Admin Menu -> T -> TO DO Type	Attach the algorithm of type C1-ASGNTASK in the System Event 'To-Do Post -Processing'.

2.13 Promise To Pay Setup

This section describes the setup required to create and monitor promise to pay arrangement between customer and the bank.

Table 2–17 Promise To Pay Setup

Function	Menu	Additional Remarks
PTP Panel		
Promise to Pay Type	Admin Menu > P > Promise to Pay Type	Set up different promise to pay types for different types of account.
Pay Method	Admin Menu > P > Pay Method	Pay Method decides the grace period to be set for the PTP.
Payment Installment Frequency	Admin Menu > P > Promise to Pay Frequency	All possible payment frequencies.
Promise to Pay Cancel Reason	Admin Menu > P > Promise to Pay Cancel Reason	All possible Promise to Pay Cancel Reasons.
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used in Promise to Pay Rule for: ■ Fetching Accessible PTP Types for the current user. ■ Fetching Maximum Duration for a PTP Type.
Rule Author	OBP > Back Office > Rules > Rule Author PTP Rule for fetching the Promise to Pay Type	Set up rule to select maximum duration for a PTP Type.
Feature Configuration	Admin Menu > F > Feature Configuration C1_RLENG PTP Rule Configuration	Define the maximum duration if no rule has been set up. If rule is configured then specify the name.
Rule Author	OBP > Back Office > Rules > Rule Author Rule for fetching the accessible PTP Types for the current user.	Setup rule for fetching the accessible PTP Types for the current user.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI -PTP Type Rule Id Rule Id for Access Control for Types	Define the rule to be used to fetch the PTP Type's accessible to the current user.
Algorithm	Admin Menu > A > Algorithm	This algorithm is used to generate a schedule for a specific promise to pay.

Function	Menu	Additional Remarks
	C1-PTPSCHGEN You must create an algorithm of type C1-PTPSCHGEN and associate it to PTP Type.	
Feature Configuration	Admin Menu > F > Feature Configuration C1-PTPUCFL Feature Configuration to update or cancel with sufficient privilege	Specify if a user other than one who creates a PTP will have right to cancel or update a PTP.
Feature Configuration	Admin Menu > F > Feature Configuration C1_PTPAR Follow Up Creation for Promise to Pay	Specifies the default Action Type and Result Type that should be captured whenever a PTP is created.
Feature Configuration	Admin Menu > F > Feature Configuration C1-PTPPNLS PTP Panels hide/display	Specifies the PTP panels and buttons to hide based on PTP Type.
PTP Monitor		
Promise to Pay Type	Admin Menu > P > Promise to Pay Type	Specify Monitoring Method flag while setting up Promise to Pay Type: ■ Forward Apply ■ Non-Forward Apply
Algorithm	Admin Menu > A > Algorithm PTP Type - PTP Active Algorithm C1-PTPACTIVE You must create an algorithm of type C1-PTPACTIVE and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP becomes Active. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE
Algorithm	Admin Menu > A > Algorithm PTP Type - PTP Kept Algorithm C1-PTPKEPT You must create an algorithm of type C1-PTPKEPT and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP becomes Kept. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE
Algorithm	Admin Menu > A >	This algorithm is used to do additional validations before

Function	Menu	Additional Remarks
	Algorithm PTP Type - PTP Validations Algorithm.	creating a PTP.
Algorithm	Admin Menu > A > Algorithm C1-BRKPTPNGP You must create an algorithm of type C1-BRKPTPNGP and associate it to PTP Type.	This algorithm is used to perform additional processing when the status of a PTP is set to Broken. Customer Contacts can be generated via this algorithm. (Contact Method): Value For Letter: OTBL For SMS: OTBS For Email: OTBE
Installation Options Framework	Admin Menu > I > Installation Options Framework	Verify the configuration in the Installation Option for: Payment Threshold Additional Grace Days
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-PTPM Promise to Pay Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Types for Batch Errors. C1-PTPMN Promise to Pay Monitor Batch errors Task Type.
PTP Approvals		
Feature Configuration	Admin Menu > F > Feature Configuration C1_PTPAR Follow-up creation and Approval for a PTP Option Type – Rule for Approval in PTP	Specifies the Rule ID which will be used to create approval task whenever a PTP is created.

Application Service:

"com.ofss.fc.appx.collection.service.promisetopay.PromiseToPayApplicationService.create"

Product-shipped facts to create approval Rule ID:

- Days Past Due

- Number of Installments

- Auto Approval Flag

2.14 Customer Contact Setup

This section describes the setup required to create different types of customer contacts (Letters, Emails, SMS, and so on) to be generated via Correspondence Screen, Case Life Cycle, and so on.

Table 2–18 Customer Contact Setup

Function	Menu	Additional Remarks
Customer Contact Class	Admin Menu > C > Customer Contact Class	Create a customer contact class for group of similar customer contacts.
Correspondence Template	Admin Menu > C > Correspondence Template	Set up all the letter templates that are required.
Algorithm	Admin Menu > A > Algorithm Extract Algorithm	This algorithm contains the logic for extracting required data and calls that are made to Apache FOP or DMS and alert systems to generate letters and SMS or emails respectively. ▪ C1-LTRTEMP: This algorithm type is used to make a call to DMS system. ▪ C1-LETEXT: This algorithm type is used to make a call to Apache FOP system.
Customer Contact Type	Admin Menu > C > Customer Contact Type	Create different types of customer contact types under a specific customer contact class. Map the correspondence template with the customer contact type.
Rule Author	OBP > Back Office > Rules > Rule Author Rule for fetching the accessible Contact Categories for the current user.	Setup rule for specifying the accessible Contact Class for various users.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI -Contact Category Rule Id Rule Id for Access Control for Types	Specify the rule to be used to fetch the PTP Type's accessible to the current user.
Document Type Definition	OBP > Back Office > Content > Document Type Definition (CNM01).	For Letter, create Document Type with same code as of Customer Contact Type. Primary Index Type should always be CUSTOMER_CONTACT_ID.
Document Template Resolution Policy	OBP > Back Office > Content > Document Template Resolution Policy (CNM09)	For Letter, Document Type should be mapped to correct Content Outcome DocumentTemplateId in the Decision Table. Product Shipped TemplateIds for FOP are: ▪ Demand Letter Collections – FOP ▪ First Notification Letter Collections – FOP ▪ Second Notification Letter Collections – FOP ▪ Third Notification Letter Collections – FOP ▪ Payment Plan Letter Collections – FOP

2.15 Cure Monitor

This section describes the setup required for the Account Curing process in Collections.

Table 2–19 Cure Monitor

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Cure Monitor.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Defines the condition to select accounts that need to be cured in Collections.
View	NA	Product-shipped Cure Monitor View `CI_CURE_MONITOR_VW`
Case Category	Admin Menu > C > Case Category Allow Cure Flag	This flag controls whether account can be cured if it has a case of given case category.
Algorithm	Admin Menu > A > Algorithm C1-CURENTITY Stop Contract Algorithm	This product-shipped algorithm will stop the contract for the account which is to be cured.
Algorithm	Admin Menu > A > Algorithm C1-FINCOLL You must create an algorithm of type C1-FINCOLL on system event Contract Stop of Contract Type.	This algorithm invokes the OBP service to set the In collections flag in OBP side as 'N' when the account cures. This also tracks self-cure accounts.
Contract Type	Admin Menu > C > Contract Type	Attach the algorithm C1-FINCOLL on System Event: Contract Stop
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-FINCO Cure Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-FINCO Cure Monitor Task Type

2.16 Account Write-off

This section describes the setup required for initiating Account Full Write Off process via collections.

Table 2–20 Account Write-off

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Write Off.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Define a condition to select all accounts that should be written off.
Rule Author	OBP > Back Office > Rules > Rule Author	Define a rule that decides whether the account should be manually written off or via STP.
Task Type	NA	Task Type to be created on account when approval is required.
Queue Code	NA	Queue Code to which the above mentioned task to be assigned.
View	NA	Product-shipped Account Write-off View `CI_WRITE_OFF_VW`
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch WRITEOFF Write Off Batch
Task Type	Admin Menu > T > To- Do Type WRITEOFF WRITE OFF Task Type	Set up product-shipped To- Do Type to be created during Batch Errors.

2.17 Treatment Activity Monitor

This section describes the setup required for the Treatment Activity Monitor (TAM) Process.

Using this process automatic activities can be performed on the cases when certain conditions are met.

Table 2–21 Treatment Activity Monitor

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for TAM process.
Rule Author	OBP > Back Office > Rules > Rule Author	Set up TAM Matrices.
Rule Author	OBP > Back Office > Rules > Rule Author	Set the Output Facts TAM Matrix ID and TAM Review Days in all the rules wherever a case type code is returned, if the cases of that case type are to be picked by TAM process.
Algorithm	Admin Menu > A > Algorithm No product-shipped Algorithm	This algorithm is suppose to call the TAM Matrix and based on the activity provided by the matrix it needs to perform that activity on the case.
Batch	Admin Menu > B > Batch	Product-shipped Batch

Function	Menu	Additional Remarks
Control	Control	C1-TRMON Treatment Activity Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-TRMON Treatment Activity Monitor Task Type

2.18 Bulk Contacts Process

This section describes the setup required for the Bulk Contacts Process via which customer contacts are generated in bulk when accounts satisfy certain data conditions.

Table 2–22 Bulk Contacts Process

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Bulk Contact Creation process.
Filter	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts on which Customer Contacts need to be generated.
Algorithm	Admin Menu > A > Algorithm C1-BLKCNTCRE Bulk Contact Creation Algorithm	This product-shipped algorithm can be used to generate the customer contacts for the accounts returned by the condition.
Bulk Contact Process Code	Admin Menu -> B -> Bulk Contacts	Create a Process code corresponding to every condition. Map the required Correspondence template to each Process Code.
View	NA	Product-shipped Bulk Contact View CI_BULK_CONTACT_VW
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-BLKCC C1-CNTPR Bulk Contact Creation and Contact Processing Batch.
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-BLKCC C1-CNTPR Bulk Contact Creation and Contact Processing To - Do Types

2.19 Cross Strategy Action Matrix

The Cross Strategy Action Matrix defines how different strategies will impact each other. A new strategy will either close, hold or have no action on other existing strategies.

Below is the setup which explains how CSAM concept is implemented.

Table 2–23 Cross Strategy Action Matrix

Function	Menu	Additional Remarks
Cross Strategy Action Matrix	Admin Menu -> C -> Cross Strategy Action Matrix	For a particular Case Type, Case Status Combination set up the required Actions for other Case Types. Setup can be done at status level as well as independent of status level.
Algorithm	Admin Menu -> A -> Algorithm C1-CSAM Cross Strategy Action Matrix (CSAM) Algorithm Type	Create an algorithm of product-shipped Algorithm Type C1-CSAM. Specify Parameter 'Check Status'. This Algorithm will perform the required Actions based on CSAM Matrix on System Event 'Cross Strategy Action Matrix'. To be used during Case Creation and Case Association.
Algorithm	Admin Menu -> A -> Algorithm C1-CSAMENTST CSAM - Case Enter Status Algorithm	Create an algorithm of product-shipped Algorithm Type C1-CSAMENTST. Specify Parameter 'Check Status'. This Algorithm will perform the required Actions based on CSAM Matrix on System Event 'Enter processing'. To be used for Case Transitions.
Case Type	Admin Menu -> C -> Case Type	Attach the CSAM Algorithms at required Case Types and Case Statuses.

2.20 Case Association

This section describes the prerequisite setup that needs to be in place to allow adhoc Account and Customer association in a particular case status in a case type.

Table 2–24 Case Association

Function	Menu	Additional Remarks
Case Category	Admin Menu -> C -> Case Category	To enable case association for a particular case category check. - Allow Multiple Association - Adhoc Account Association - Adhoc Customer Association Note: No other parameters in Case Category is considered while Case Association in current release.
Case Type	Admin Menu -> C -> Case Type	To enable Case Association in a particular Case Status Set 'Allow Association Update' = Yes at Case Status level.
Admin Table	Ci_Source_Host_ Mst	Set Up below fields: PARTY_WARN_IND_SW: = Y

Function	Menu	Additional Remarks
		Recovery Warning Indicator will also be set in OBP for the party.
		ACCT_REC_FLG_SW = Y
		To update In collections Switch = N in OBP of Accounts which don't have Active Contract in Collections.
		Host- Specific

2.21 Suspend Monitor

This section describes the prerequisite setup for the Suspend Monitor Batch that will suspend certain activities at account and customer level based on configured conditions.

Table 2–25 Suspend Monitor

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Suspend Monitor. Both Account Level and Customer Level Facts are available.
Filter Definition	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts or customers for a particular Suspend Activity.
Suspend Activity Admin	OBP > Collection > Activity Maintenance	Create or Modify the Suspend Activity Id's for account level and customer level suspensions.
View	NA	Product-shipped Suspend Monitor View
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-SUSMN Suspend Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-SUSMN Suspend Monitor Process To - Do Type.

2.22 Event Manager

This section describes the overall setup required for Event Manager Process.

Event Manager can trigger pre-defined outcomes based on specific online events or when certain data conditions are met, monitored via a Batch.

Table 2–26 Event Manager

Function	Menu	Additional Remarks
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Event Manager Conditions.

Function	Menu	Additional Remarks
Filter definition	OBP > Back Office > Rules > Filter Definition	Define conditions to select accounts or customers or cases for triggering events.
Facts	NA	See Section 2.36 Product-Shipped Collections Facts and Section 2.42 Product Shipped Recovery Facts that can be used for Event Manager Rule.
Rule Author	OBP > Back Office > Rules > Rule Author	Event Manager Rule that can be used to do further filtering on Accounts or Customers or Cases selected by Event Manager Conditions.
Algorithm	Admin Menu > A > Algorithm C1-EVTRULE Rule extraction algorithm	Create an algorithm of type C1-EVTRULE to fetch and pass actual values of the facts used in the rule set.
Event Manager Admin	Menu -> Admin Menu -> E -> Event Manager	Set up Event Ids to be picked by Event Manager Batch and Online events. Outcomes for Events are set up here.
Feature Configuration	Admin Menu > F > Feature Configuration C1-EVENTMGR Event Manager Entity Configuration	Feature Configuration to define the views to be used for Account level, Customer Level and Case Level Conditions. Also used to specify the algorithm that will feed the data elements to the rules that will be used in Event Manager.
View	NA	Product-shipped Event Manager Views: CI_EVENT_MANAGER_ACCT_VW CI_EVENT_MANAGER_CASE_VW CI_EVENT_MANAGER_CUST_VW
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-EVENT Suspend Monitor Batch

2.23 Dialer Upload

This section describes the prerequisite setup required for the upload of the Dialer Results File into collection system, provided by the Dialer and IVR Systems.

Table 2–27 Dialer Upload

Function	Menu	Additional Remarks
Contact Type Action mapping	Admin Menu > C > Contact Type Action mapping	Map all the Actions relevant to a Contact Type.
Dialer Results Upload	Admin Menu > D > Dialer Results Upload	Set up Termination Codes. Action Results are mapped with each Termination Code.

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-FWC Feature Configuration for the Follow up contact C1-FWCIVR Feature Configuration for the Follow up contact IVR	Specifies the Customer Contact Type to be created for: ■ Dialer Results ■ IVR Results
Algorithm C1-DLRRSUPLD	Admin Menu > A > Algorithm C1-DLRRSUPLD Algorithm for Dialer Results Upload.	This algorithm is triggered every time an Action Result corresponding to a Termination Code is executed.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-DLRRS Dialer Upload Batch
To Do Type	Admin Menu > T > To Do Type	Set up the To-Do Types generated when Dialer Batch encounter's errors. C1-DLRRS - For Batch Level Errors C1-DLRAC - Account Level TO DO Type C1-DLRCA - Case Level To Do Type C1-DLRCU - Customer level To Do Type

2.24 Party Merge

This section describes the prerequisite setup for initiating Party Merge in Collections, when a Party merge request is received from Host.

Table 2–28 Party Merge

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-SRHSTCNST Source Host Id Feature Configuration	Specify the Source Host Id for which Party Merge request is expected.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CASETYPCD Case Type Code list Feature Configuration	Enter Case Type Code to identify for which case type when present on victim, Accounts info should be pulled for the survivor if not already present in Collections.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CTDUPCASE Case Type list for Duplicate Cases on victim and survivor	Enter Case Type Code to identify for which type cases are present on both victim and survivor, and from them, close the cases on victim.

Function	Menu	Additional Remarks
To Do Type	Admin Menu > T > To Do Type C1-PMTSK Task Type (To Do Type) For Party Merge Survivor	Task Type to be created when: ■ Victim Party ID's suspended activities are different than those of Survivor Party Id. ■ When vendor exist for both Victim Party Id and Survivor Party ID then task will be created on Survivor.
Admin Table	NA	CI_PARTY_MERGE_CONFIG Define the case type and case status combination which if exists on party, party merge should not happen.

2.25 Vendor Management

This section describes the prerequisite setup that is needed for registering a 'Vendor/Agency' in Collections and for allocation of cases to a Vendor.

Table 2–29 Vendor Management

Function	Menu	Additional Remarks
Vendor Registration		
Feature Configuration	Admin Menu >F > Feature Configuration CI_HOST_PRTY	Set to Y or N to decide whether Party ID is Mandatory or not while registering a Vendor.
Feature Configuration	Admin Menu >F > Feature Configuration C1_VNDRGRP	This Feature Configuration specifies the list of User Group whose users are eligible as Vendor Agent.
Algorithm	Admin Menu > A > Algorithm CI-VNDSRVALG Vendor Extraction Algorithm	Vendor Extraction Algorithm needs to be set up. This will be used in Agency Download Functionality.
Algorithm	Admin Menu > A > Algorithm C1-LGLVNDRAL Vendor Allocation Algorithm	Vendor Allocation Algorithm needs to be set up.
Service Type	OBP > Collection > Admin > Vendor > Vendor Service Type Maintenance	Service Types of Type 'Vendor' need to be created.
Service Level Agreement	OBP > Collection > Admin > Vendor > Service Level Agreement Maintenance	Service Level Agreement of SLA types Vendor & Service Type to be created.
Feature Configuration	Admin Menu > F > Feature Configuration CI-VNDRFILE Vendor File Format	Specify the file formats to be used for PTP and Follow Up Files for Agency Download.
Look Up	Admin Menu > L > Lookup	Review and Update the Lookups used in Vendor

Function	Menu	Additional Remarks
	See Section 2.34 Configurable Look Ups for Look ups Used in Vendor Registration.	Registration.
Vendor Allocation		
Vendor	OBP > Collection >Vendor Maintenance	Create the required Vendors.
Queue	Admin Menu > Q > Queue Code	Create a Queue Code with Queue Category = External
Queue Details	Admin Menu > Q > Queue	Set up Queues for Vendor Allocation. Map Vendors to Queues.
Algorithm	Admin Menu > A > Algorithm C1-VENALCPR Algorithm for allocating cases to vendor - Percent	Product-shipped Vendor Allocation Algorithm, Percentage Method.
Algorithm	Admin Menu > A > Algorithm C1-VENALCRR Algorithm for allocating cases to vendor - Round Robin	Product-shipped Vendor Allocation Algorithm, Round Robin Method.
Allocation Groups	Admin Menu > A > Allocation Groups	Attach the External Queues to Allocation Groups. (See Section 2.10 Case Allocation Setup)
Feature Configuration	Admin Menu >F > Feature Configuration C1-VNDCSEASG	Set to Y or N to decide whether to Reallocate case to same vendor in same delinquency cycle.

> **Note**
>
> Vendor Allocation happens as part of the User Allocation Batch.

2.26 Case: Data Management

This section describes the setup required for capturing values for Additional Parameters during a Case Life cycle.

Table 2–30 Case: Data Management

Function	Menu	Additional Remarks
Characteristic Type	Admin Menu -> C -> Characteristic Type	Create a characteristic type for each data parameter that needs to be captured. Select Characteristic Entity = 'Case'
Case Type	Admin Menu -> C -> Case Type	Add the Characteristic Types in the Case Characteristics. At the Case Status level set the characteristics as:

Function	Menu	Additional Remarks
		■ Required
		■ Locked
		■ Hidden
		As per requirement.

2.27 Case Monitoring (SLA Monitor)

This section describes the setup required for triggering Alerts or Actions when a specific SLA is not met. The SLA condition is configured in the algorithm.

The Alert could be either:

■ Creating a Task of specified Task Type

■ Status Transition to given Case Status

■ Setting Display Date of the Case

■ Making the case available for Reallocation

Table 2–31 Case Monitoring (SLA Monitor)

Function	Menu	Additional Remarks
Case Type	Admin Menu -> C -> Case Type	At Case Status Level: 1. Select System Event as 'Monitoring' 2. Set 'No. of Days' and select required Alerts.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-CSTRN Case Transition Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-CSTRN Case Status Auto Transition Batch Errors

2.28 Display Date Setup

This section describes the setup required for setting the Display Date, Display Sequence of a Case and managing the priority among the entities that can update Display date.

Table 2–32 Display Date Setup

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-DISPDTPRF	Feature Configuration to check the priority while setting Display Date among: ■ Follow Up

Function	Menu	Additional Remarks
	Display Date Update Preference	■ Next Action Date ■ PTP
Priority Monitor		
Queue Details	Admin Menu > Q > Queue	For all Queues whose cases should be available in Prompt and List Mode. Check 'Create worklist'. Set 'Display Order of' and 'Arrange By'.
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batch C1-PRMON Priority Monitor Batch
Task Type	Admin Menu > T > To- Do Type	Set up product-shipped To- Do Type to be created during Batch Errors. C1-PRMON Priority Monitor Task Type.
Follow Up:		
Action Type	Admin Menu -> A -> Action Type	Set the 'Prompt After' value for the result types which need to Update Display date.
PTP		
Algorithm	Admin Menu > A > Algorithm C1_NXTDISPDT Algorithm to change next display date	Algorithm that updates the display date of the case. Set Parameter 'No. Of days'.
Business Object	Admin Menu > B > Business Object C1-PromiseToPay	Attach the algorithms for setting display date at 'Pending' PTP status.

2.29 Case Lock - Unlock

This section describes the prerequisite setup for handling locked cases via the Case Lock - Unlock Batches.

There are two types of batches for Case Lock Unlock. They are:

- One batch will directly unlock the locked cases.

- Second batch will create a task for administrator to manually unlock cases.

Table 2–33 Case Lock - Unlock

Function	Menu	Additional Remarks
Batch Control	Admin Menu > B > Batch Control	Product-shipped Batches C1-CSTD: Batch to create tasks for unlocking cases. C1-CSCL: Batch for unlocking cases directly.

Function	Menu	Additional Remarks
To Do Type	Admin Menu > T > To- Do Type	Create a Task Type of which Tasks need to be created to inform administrator about Case Locks. Task For = 'QUEUE' Used only for C1-CSTD
Queue	Admin Menu > Q > Queue	Set up the Task Queue to which all tasks for unlocking cases will be assigned. Associate the Task Role of the Task Type created in 'previous step. Used only for C1-CSTD

2.30 Supervisory Functions

This section describes the pre-requisite setup for handling cases using the Supervisory Functions.

Table 2–34 Supervisory Functions

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-CBPL Populate parameter list based on Condition Type	Specify the views to be used for Account and Case Level Conditions.
View	NA	Product-shipped Supervisory Functions View: CI_SUPERVISORY_ACCT_VW CI_SUPERVISORY_CASE_VW

2.31 Digital Self Help in Collections

This section describes the important setup details for Oracle Banking Enterprise Collections and Oracle Banking Enterprise Recovery Integration with Digital Self Help.

Table 2–35 Digital Self Help in Collections

Function	Menu	Additional Remarks
User -Party Mapping	Database entry required in flx_fw_config_all_b table for PROP_VALUE = 'NAME,USER_ID,MAIL' having prop_ID='USER_SEARCH_PARAMS'	
Feature Configuration	Admin Menu > F > Feature Configuration C1_PTPAR	Specify the Task Type for AES Admin level task
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	Enterprise level flag to specify whether AES Hyperlink to be displayed on Overview page of OBP Collections.

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI	User Role level flag to specify whether AES Hyperlink to be displayed on Overview page of OBP Collections.
Feature Configuration	Admin Menu > F > Feature Configuration C1-RCBA	Specify the Task Type for AES Admin level task which are to be created for Follow-up's for Not In Collection Accounts.
Feature Configuration	Admin Menu > F > Feature Configuration C1-AESPYMT	Specify the parameters for Payments to be done in OBP from the AES interface.

2.32 Other Important Setup

This section describes the other important setup details.

Table 2–1 Other Important Setup

Function	Menu	Additional Remarks
Host Access to User		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI New Option Type Source Host Rule ID	This Feature Configuration specifies the access to hosts based at User Role level.
Collector Dashboard	DB entry for Proper User Role in flx_fw_config_all_b table for PROP_ID 'collection.roles' Prop_value=true for PROP_ID='show.dashboard' & CATEGORY_ID='UiConfig' in flx_fw_config_all_b table	When the User with mentioned role log in to OBP system, the Collector Dashboard appears by default after login.
Payment Tracker		
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF Option Type > Payment Tracker Mode	This Feature Configuration specifies if Payment Tracker Mode is enabled for Loan Accounts.
Customer Contact Pop-up		
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF Option Type > Implementation Flag for Contact	This Feature Configuration specifies enabling or disabling of Customer Contact pop-up display on page load at enterprise level.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF Option Type > Case Type to Skip Contact for PTP	This Feature Configuration specifies Case Type to Skip Contact Authentication for PTP Creation.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI New Option Type User Group Rule ID	This Feature Configuration specifies enabling or disabling of Customer Contact pop-up display on page load at User Role level.
Sticky Notes		

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	This Feature Configuration contains option to specify whether Sticky Notes hyperlink has to be displayed or not.
Prompt Mode		
Feature Configuration	Admin Menu > F > Feature Configuration C1-PROPTSKIP Show Skip Button	Specify if Skip Button should be enabled or disabled in the Prompt Mode.
Case Hold\Un Hold		
Look Up	Admin Menu > L > Look Up HOLD_RSN_FLG	Verify and Update the Look Up for Case Hold Reason.
Feature Configuration	Admin Menu > F > Feature Configuration C1-HCL	Specifies the Maximum Number of Days a Case can be put on hold based on the Hold Reason Code.
Pull Non Delinquent Accounts		
Look Up	Admin Menu > L > Look Up FORCED_ACCT_RSN_FLG	Verify and Update the Look Up for Reasons for Pulling Non Delinquent Accounts.
Notes		
Look Up	Admin Menu > L > Look Up ACCT_NOTE_TYPE_FLG CUST_NOTE_TYPE_FLG	Specify all the Account and Customer Level Note Types to be used.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CUSTPREF Customer Preferences For Collection-Notes	Specify what all customer level notes should be displayed on overview page.
User Defined Fields		
User Defined Fields	Admin Menu > U > User Defined Fields	Set up Additional Customer and Account level Fields that needs to be displayed on Overview and Account Additional Details Page.
Default Customer Contact (Overview and Follow Up):		
Feature Configuration	Admin Menu > F > Feature Configuration C1-FWC	Set up the default customer contact class and contact type that should be used while creating customer contact from overview or case panel.

Function	Menu	Additional Remarks
	Feature Configuration for the default Customer Contact	
Contact Type	Admin Menu > C > Contact Type	For the default Contact Type setup in C1-FWC add the below three product-shipped characteristic types: ■ Authentication Status ■ Number Dialed ■ Place of Contact
Leave Planner:		
Feature Configuration	Admin Menu > F > Feature Configuration C1-LVPLNTFLG Leave Plan Notification Flag	Specify whether notification needs to be sent to collection user.
Linked Accounts:		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACCT_TYPE Account Type For Collection	Specify whether Term Deposit Accounts need to be fetched while fetching Linked Accounts on Overview Page.
Collections Statistics:		
Algorithm	Admin Menu > A > Algorithm C1-FINCOLL Finalize Collections Contract Stop Algorithm.	Self Cure: Contact Methods: This soft parameter accepts the comma separated values of customer contact methods, which should be considered while calculating the number of Self Cured Accounts.
Task Type	Admin Menu > T > To- Do Type C1-COLST C1-CLDCS Collections Statistics Task Type	Set up product-shipped To-Do Type to be created during Batch Errors.
Case Creation Access:		
Rule Author	OBP > Back Office > Rules > Rule Author Rule for fetching the accessible Case Types for the current user.	Set up rule for specifying the accessible Case Types for various users.
Feature Configuration	Admin Menu > F > Feature Configuration C1-ACRI -Case Type Rule Id Rule Id for Access Control for	Specify the rule to be used to fetch the Case Types accessible to the current user.

Function	Menu	Additional Remarks
	Types	
Browser Close Message		
Feature Configuration	Admin Menu > F > Feature Configuration C1-BWSR Feature configuration for Browser Close Message	Specify whether you want to show a warning message when the browser is getting closed.
Address or Contact Updated from Collections Screen:		
Feature Configuration	Admin Menu > F > Feature Configuration C1-ADDRCOLL	This Feature Configuration specifies the action and result types to be generated when address or/and contact point is updated.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	This Feature Configuration contains option to configure if edit option has to be displayed for Contact and Address of party.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	This Feature Configuration contains option to display Call Advice.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CCIMPF	This Feature Configuration contains option to display Verify hyperlink on Edit Party Address Screen.
Installation Options Framework	Admin Menu > I > Installation Options Framework	Verify the configuration in the Installation Option for: Contact Information This will have product shipped Algorithm of Type C1-CALADVICE containing Logic to derive the 'Red/Green' evaluation.
Feature Configuration	Admin Menu > F > Feature Configuration C1-OCE	This Feature Configuration is for New Case Optimization Engine.
Feature Configuration	Admin Menu > F > Feature Configuration C1-CLST	This Feature Configuration specifies whether the existing view or the new tables are to be used in Search of below functionalities: ■ Case List ■ Case Advance Search
Metro2 Reporting		
Feature Configuration	Admin Menu > F > Feature Configuration C1-REAFMETRO	Metro2 Codes mapping for Bankruptcy Case
GDPR Masking		
Define Party Bank Policy (PI314)	OBP Menu > Define Party Bank Policy	Masking Enabled check box for displaying Email and SSN numbers masked on all Collection Screens

2.33 Other Important Product-Shipped Algorithms

This section describes the product-shipped algorithm details.

Table 2–2 Other Important product-shipped Algorithms

Algorithm Type	Description	Algorithm Entity
C1-ALERT	Algorithm Type for alert integration	Customer Contact - Action Algorithm
CSAT-STAT	Auto Transition After N Hours	Case Type - Auto Transition
C1-CCCREATE	New Customer Contact Creation Algorithm	Case Type - Enter Status
C1-RTCT	Result Type Case Transition Algorithm	Result Type - Post Processing Algorithm
C1-LEREPOCT	Update Legal and Repo case status on enter process	Case Type - Enter Status
C1-CUSTSW	Update Customer Level Switch	Case Type - Enter Status
C1-UPDRVWDT	Update Review Date of Accounts	Case Type - Enter Status
CS-MONITOR	Case Monitor if No action for X Days	Case Type - Auto Transition
C1-CLSTODO	Close Task Types	Case Type - Exit Status
C1-ALLOCQUE	Allocate Queue for Customer Level Case	Case Type - Enter Status
C1-CSAM	Cross Strategy Action Matrix (CSAM) Algorithm Type	Case Type - CSAM
C1-UPDWARN	Update Warning Indicator in Host	Case Type - Enter Status
C1-TRAN-STAT	Transition to Default Next Status	Case Type - Auto Transition
C1-CTRANTCRE	Generic Algorithm for Case Transition and Task Creation	Result Type - Post Processing Algorithm
C1-ECRTS	Supervisor Referral Algorithm	Result Type - Post Processing Algorithm
C1-HOLDCASE	Hold Case Algorithm	Result Type - Post Processing Algorithm
C1-CRETCSFL	Create Required Case on Follow Up	Result Type - Post Processing Algorithm
C1-ECUPCASE	Update Case Level Data when a case enters a new status	Case Type - Enter Status
C1-PULLNDACC	Pull all the non delinquent accounts of the customer into collections	Case Type - Enter Status
C1-VLDBCDATA	Validate if appropriate Case Details have been entered by the user	Result Type - Post Processing Algorithm
C1-CKSPLCASE	Check if any active case is present of a given case category or case type on the customer	Case Type - Enter Status
C1-EXCACCDLR	Exclude all the associated accounts from Dialer	Case Type - Enter Status

Algorithm Type	Description	Algorithm Entity
C1-INICLTVAL	Initiate Collateral Valuation for all collaterals whose last valuation was done 'X' days before	Case Type - Enter Status
C1-RAPRVRSLT	Result Post Processing Algorithm for Approvals	Result Type - Post Processing Algorithm
C1-REDEMPLTR	Automatic sending of letters	Case Type - Enter Status
C1-ACWRNGIND	Set Account Warning Indicator	Generic Event Outcome Algorithm spot
C1-NTFTSKCMP	Notify of Task Completion	To Do Post processing
PASTDATE_VAL	Result Characteristic Value Date field Validation	Characterstic Type – Adhoc Validation
BATCHJOBPARM	Algorithm to identify Partial Charge off Accounts	Generic Batch Job Parameters Algorithm Spot

2.34 Configurable Look Ups

This section describes the configurable look up details.

Table 2–3 Configurable Look Ups

Lookup	Description	Where Used	Host Dependency
ABILITY_TO_PAY_FLG	Ability to Pay	Inbound Data, Overview, Follow Up	
PER_NAME_TYPE_ FLG	Person Name Types	Inbound Data	Y
ADDR_TYPE_CD	Address Types	Inbound Data, Overview	Y
MARITAL_STAT_FLG	Marital Status	Inbound Data, Overview	Y
ACCT_PURPS_TYPE	Account Purpose Types	Inbound Data, Account Additional Details	Y
CONTACT_POINT_ TYPE	Contact Point Types	Inbound Data, Overview	Y
CONTACT_PREF_ TYPE	Contact Preferences Types	Inbound Data, Overview	Y
EMPLOYMENT_TYPE	Employment Types	Inbound Data, Overview	Y
EMPLOYMENT_STAT_ CD	Employment Status	Inbound Data, Overview	Y
ARS_TYPE	Arrears Type	Inbound Data, PTP	Y
GENDER	Gender	Overview	Y
ACCRL_STATUS_FLG	Accrual Status	Account Additional Details	Y
ACCT_NOTE_TYPE_	Account Note Type	Notes	

Lookup	Description	Where Used	Host Dependency
FLG			
CUST_NOTE_TYPE_FLG	Customer Note Type	Notes	
RFD	Reason For delinquency	Follow Up	
CONTACT_PLACE	Place of Contact	Overview: Default Customer Contact	
TD_PRIORITY_FLG	Task Priority	Task	
HOLD_RSN_FLG	Case Hold Reasons	Case Hold	
FORCED_ACCT_RSN_FLG	Reasons for Pulling Non delinquent Accounts	Pull Non delinquent Accounts	
CI_FILE_FORMAT_EXTN	File Extensions for PTP and Follow Up Files.	Vendor Registration	
REPO_REASON	Reason For Repossession	Repossession Case	
SUB_ARS_TYPE	Sub Arrear Type	Inbound Data	
COURT_INFO	Court List	Bankruptcy Case Panel	

2.35 Product-Shipped Batch Controls - Collections

This section describes the product-shipped batch control details.

Table 2–4 Product-shipped Batch Controls

Batch Name	Batch Code	Single\Multi - Threaded
File Parsing Batch	C1-FIPRS	Multi Threaded
Parse Feeder Entity Batch	C1-PFENT	Multi Threaded
Delinquency Identification	C1-DELID	
Move Delinquent Accounts to Collections Admin Feeder Tables	C1-MVDEL	
Validate Incoming Data from Host	C1-VALFD	
Create Entity	C1-CRENT	Multi Threaded
Update Entity	C1-UPENT	Multi Threaded
Increment DPD	C1-INCDP	Multi Threaded
Derived Fields	C1-DRFLD	Multi Threaded
Suspend Activity Monitor	C1-SUSMN	Multi Threaded
Bulk Contact Creation	C1-BLKCC	Multi Threaded

Batch Name	Batch Code	Single\Multi - Threaded
Contact Processing	C1-CNTPR	Multi Threaded
Strategy Monitor	C1-CSMB	Multi Threaded
Case Life Cycle Tracking	C1-CSTRN	Multi Threaded
Treatment Activity Monitor	C1-TRMON	Multi Threaded
Account Dialer Extract Batch	C1-DLEXT	Multi Threaded
Queue Allocation Monitor	C1-ALOCM	Multi Threaded
Display Priority Monitor	C1-PRMON	Multi Threaded
User Allocation Monitor	C1-USALC	Multi Threaded
Payment Handling	C1-FDPAY	Multi Threaded
Unlocking of Locked cases	C1-CSCL	Multi Threaded
Task Creation for Locked cases	C1-CSTD	Multi Threaded
Event Manager	C1-EVENT	Multi Threaded
PTP Tracking	C1-PTPM	Multi Threaded
Cure Monitor	C1-FINCO	Multi Threaded
Charge Off Monitor	C1-ACTCH	Multi Threaded
Partial Charge Off Batch	C1-PCHGO	Multi Threaded
Write-off Monitor/ Account abandon monitor	WRITEOFF	Multi Threaded
Dialer Results Upload	C1-DLRRS	
Collection Statistics - 1	C1-COLST	
Collection Statistics - 2	C1-CLDCS	Multi Threaded
Vendor/ Agency Upload Batch- 1	C1-VNDUP	
Vendor/ Agency Upload Batch- 2	C1-VNDUP	
Supervisory Statistics Batch Process	C1-SPSTM	Multi Threaded
Case List and Advance Search Table Refresh Batch	C1-CLST	Multi Threaded

2.36 Product-Shipped Collections Facts

Following is the list of all product-shipped Collections Facts.

Table 2–5 Product-shipped Facts

Fact Code	Fact Name	Group Code	Group Name
HOST_PROD_GRP_CD	Product Group	Collection.CureAndWriteOff	Collection.CureAndWriteOff
OVERDUE_AMT	Overdue Amount	Collection.CureAndWr	Collection.Cur

Fact Code	Fact Name	Group Code	Group Name
		iteOff	eAndWriteOff
DAYS_PAST_DUE	Days Past Due	Collection.CureAndWriteOff	Collection.CureAndWriteOff
OUTSTANDING_AMT1	Outstanding Amount	Collection.CureAndWriteOff	Collection.CureAndWriteOff
LEGAL_CASE_EXISTS_SW	If Legal Case Exists	Collection.CureAndWriteOff	Collection.CureAndWriteOff
REPO_CASE_EXISTS_SW	Repossession Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff
DEBT_SOLD_SW	Debt Sold Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
ACCT_WARN_IND_CD	Account Level Warning Indicator	Collection.CureAndWriteOff	Collection.Cure And WriteOff
CUST_WARN_IND_CD	Customer Level Warning Indicator	Collection.CureAndWriteOff	Collection.Cure And WriteOff
ACCT_IN_DISPUTE_SW	Account In Dispute Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
HARDSHIP_SW	Customer Hardship Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
COLLECT_TYPE_CD	Collection Type	Collection.CureAndWriteOff	Collection.Cure And WriteOff
PP_STAT_FLG	Last PTP Status	Collection.CureAndWriteOff	Collection.Cure And WriteOff
IS_DELINQUENT_SW	Is delinquent Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
IN_COLLECTIONS_SW	In Collection Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
HOST_SYS_ACCT_STAT_FLG	Account Status	Collection.CureAndWriteOff	Collection.Cure And WriteOff
START_DT	Collection Start Date	Collection.CureAndWriteOff	Collection.Cure And WriteOff
LAST_PAYMENT_DT	Last Payment Receipt Date	Collection.CureAndWriteOff	Collection.Cure And

Fact Code	Fact Name	Group Code	Group Name
			WriteOff
PRIMARY_REASON_CODE	Primary Reason Code	Collection.CureAndWriteOff	Collection.Cure And WriteOff
SECONDARY_REASON_CODE	Secondary Reason Code	Collection.CureAndWriteOff	Collection.Cure And WriteOff
WRITE_OFF_TYPE	Write Off Type	Collection.CureAndWriteOff	Collection.Cure And WriteOff
HOST_PROD_CLASS_CD	Product Class Code	Collection.CureAndWriteOff	Collection.Cure And WriteOff
IS_FORCED_ACCT_SW	Forced Account Flag	Collection.CureAndWriteOff	Collection.Cure And WriteOff
MATURITY_DT	MATURITY_DT	Collection.Delinquency	Collection.Delinquency
INSTALLMENT_NUM	INSTALLMENT_NUM	Collection.Delinquency	Collection.Delinquency
INSTALLMENT_IN_ARS	INSTALLMENT_IN_ARS	Collection.Delinquency	Collection.Delinquency
OUTSTANDING_AMT	OUTSTANDING_AMT	Collection.Delinquency	Collection.Delinquency
to_date(sysdate)	Current Date	Collection.Delinquency	Collection.Delinquency
ARS_ASSESSED_AMT	ARS_ASSESSED_AMT	Collection.Delinquency	Collection.Delinquency
FACILITY_ID	FACILITY_ID	Collection.Delinquency	Collection.Delinquency
ARS_DUE_AMT	ARS_DUE_AMT	Collection.Delinquency	Collection.Delinquency
ACCOUNT_TYPE	Account Type	Collection.Delinquency	Collection.Delinquency
DELINQ_START_DT	Collection Start Date	Collection.Delinquency	Collection.Delinquency
Collection.PromiseToPay.MaximumDuration	Collection.PromiseToPay.MaximumDuration	Collection.PromiseToPay	Collection.Promise To Pay
Collection.PromiseToPay.PromiseToPayType	Collection.PromiseToPay.PromiseToPayType	Collection.PromiseToPay	Collection.Promise To Pay
Collection.PromiseToPay.DaysPastDue	Collection.PromiseToPay.DaysPastDue	Collection.PromiseToPay	Collection.Promise To Pay

Fact Code	Fact Name	Group Code	Group Name
Collection.PromiseToPay.NumberOfInstallment	Collection.PromiseToPay.NumberOfInstallment	Collection.PromiseToPay	Collection.Promise To Pay
Collection.PromiseToPay.PTPApproval	Collection.PromiseToPay.PTPApproval	Collection.PromiseToPay	Collection.Promise To Pay
ALLOC_BEHAVIOR_SCORE	StrategyAllocation.BehaviourScore	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_BRANCH_CD	StrategyAllocation.BranchCode	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_CASE_STATUS_CD	StrategyAllocation.CaseStatus	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_CASE_TYPE_CD	StrategyAllocation.Casetype	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_CUSTOMER_RISK_SCORE	StrategyAllocation.CustomerRiskScore	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_DAYSINARREAR	StrategyAllocation.DaysInArrear	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_DAYS_PAST_DUE	StrategyAllocation.DaysPastDue	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_GUARANTOR_SW	StrategyAllocation.GuarantorSwitch	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_HOST_PRD_CD	StrategyAllocation.ProductCode	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_HOST_PROD_CLASS_CD	StrategyAllocation.ProductClassCode	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_HOST_PROD_GRP_CD	StrategyAllocation.ProductGroupCode	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_HOST_SYS_ACCT_STAT_FLG	StrategyAllocation.AccountStatusFlag	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_JOINT_APPLICANT_SW	StrategyAllocation.JointApplicantSwitch	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_LAST_PRNCPL_WRITE_OFF_DT	StrategyAllocation.LastPrincipalWriteOffDate	Collection.StrategyAllocation	Collection.Strategy

Fact Code	Fact Name	Group Code	Group Name
			Allocation
ALLOC_MAIN_CUSTOMER_PARTY_TYPE	StrategyAllocation.MainCustomerPartyType	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_MAIN_CUST_ADDRESS_CITY	StrategyAllocation.MainCustomerAddressCity	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_MAIN_CUST_ADDRESS_STATE	StrategyAllocation.MainCustomerAddressState	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_MAIN_CUST_ADDRESS_ZIP	StrategyAllocation.MainCustomerAddressZip	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_MAIN_CUST_PARTY_CLASS	StrategyAllocation.MainCustomerPartyClass	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_MINOR_ACCT_STAT_TYPE	StrategyAllocation.MinorAccoutStatusType	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_NEXT_INSTALLMENT_AMOUNT	StrategyAllocation.NextInstallmentAmount	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_NEXT_INSTALLMENT_DATE	StrategyAllocation.NextInstallmentDate	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_NUM_OF_DELINQ	StrategyAllocation NumberOfDeliquency	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_NUM_PTP_BROKEN	StrategyAllocation NumberPTPBroken	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_OFFER_ID	StrategyAllocation.OfferId	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_OUTSTANDING_AMT	StrategyAllocation.OutStandingAmount	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_OVERDUE_AMT	StrategyAllocation.OverDueAmount	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_SECURED_SW	StrategyAllocation.SecuredSwitch	Collection.StrategyAllocation	Collection.Strategy Allocation
ALLOC_VIP_PARTY_SW	StrategyAllocation VipPartySwitch	Collection.StrategyAllocation	Collection.Strategy

Fact Code	Fact Name	Group Code	Group Name
			Allocation
ALLOC_WRITE_OFF_DT	StrategyAllocation.WriteOffDate	Collection.StrategyAllocation	Collection.Strategy Allocation
SUSP_ACTVTY_DAYS_ PAST_DUE	Days Past Due	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_ OVERDUE_AMT	Overdue Amount	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_ OUTSTANDING_AMT	Outstanding Amount	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_DAYS_IN_ ARREARS	Days In Arrears	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_HOST_ PROD_CLASS_CD	Product Class Code	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_HOST_ PROD_GRP_CD	Product Group	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_ MATURITY_DT	Maturity Date	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_WRITE_ OFF_DT	Write Off Date	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_ WILLINGNES_TO_PAY_FLG	Willingness to Pay Flag	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_NUM_PTP_ BROKEN_ACCT	Number of PTP Broken for Account	Collection.AccountSuspendActivity	Collection.Account Suspend Activity
SUSP_ACTVTY_NUM_PTP_ KEPT_ACCT	Number of PTP Kept for Account	Collection.AccountSuspendActivity	Collection.Account Suspend

Fact Code	Fact Name	Group Code	Group Name
			Activity
SUSP_ACTVTY_NUM_ CONSEQ_PTP_BROKEN_ ACCT	Number of Consecutive PTP Broken for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_LAST_ PTP_BROKEN_DATE	Last PTP Broken Date for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_LAST_ PTP_DATE	Last PTP Date for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_LAST_ PTP_STATUS	Last PTP Status for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_LAST_ FOLLOW_UP_ACTION	Last Follow Up Action for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_NUM_OF_ DELINQ_ACCT	Number Of Deliquency for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_CC_THIS_ WEEK_ACCT	Customer Contacts This Week for Account	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_NUM_ SELF_CURED	No. of Times Self Cured	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_DEBT_ SOLD_SW	Debt Sold Flag	Collection.AccountSu spendActivity	Collection.Ac count Suspend Activity
SUSP_ACTVTY_CC_THIS_ WEEK_CUST	Customer contacts this week for Customer	Collection.CustomerS uspendActivity	Collection.Cu stomer Suspend Activity
SUSP_ACTVTY_NUM_OF_ DELINQ_CUST	Number Of Deliquency for Customer	Collection.CustomerS uspendActivity	Collection.Cu stomer Suspend Activity
SUSP_ACTVTY_ABILITY_ TO_PAY_SW	Ability To Pay Flag	Collection.CustomerS uspendActivity	Collection.Cu stomer

Fact Code	Fact Name	Group Code	Group Name
			Suspend Activity
SUSP_ACTVTY_ BANKRUPT_SW	Bankrupt Flag	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_ HARDSHIP_SW	Hardship Flag	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_MAIN_ CUST_LEGAL_CASE	If Legal Case Exists as Main Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_FIN_ CUST_LEGAL_CASE	If Legal Case Exists as Financially Responsible Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_MAIN_ CUST_REPO_CASE	If Repo Case Exists as Main Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_FIN_ CUST_REPO_CASE	If Repo Case Exists as Financially Responsible Customer	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
SUSP_ACTVTY_ACCT_IN_ DISPUTE_SW	Accounts in Dispute Flag for Main Customers of Account	Collection.CustomerSuspendActivity	Collection.Customer Suspend Activity
BLK_CNT_DAYS_PAST_ DUE	Days Past Due	Collection.AccountBulkContact	Collection.Account Bulk Contact
BLK_CNT_OVER_DUE_AMT	Overdue Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact
BLK_CNT_OUTSTANDING_ AMT	Outstanding Amount	Collection.AccountBulkContact	Collection.Account Bulk Contact
BLK_CNT_DAYS_IN_ ARREARS	Days In Arrears	Collection.AccountBulkContact	Collection.Account Bulk Contact
BLK_CNT_HOST_PROD_ CLASS_CD	Product Class Code	Collection.AccountBulkContact	Collection.Account Bulk Contact
BLK_CNT_HOST_PROD_	Product Group	Collection.AccountBul	Collection.Ac

Fact Code	Fact Name	Group Code	Group Name
GRP_CD		kContact	count Bulk Contact
BLK_CNT_IS_ DELINQUENT_SW	Is delinquent Flag	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LAST_ PAYMENT_DT	Last Payment Receipt Date	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LAST_ PAYMENT_AMOUNT	Last Payment Receipt Amount	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_UNCLR_ PAYMENT_AMT	Un-Cleared Payment Amount	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_NON_STARTER_ SW	Non Starter Flag	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LOAN_ MATURITY_DATE	Loan maturity Date	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_ACCT_WRITE_ OFF_DT	Account Write Off Date	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_GUARANTOR_ SW	Guarantor Flag	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_ COBORROWERS_EXISTS_ SW	Co-Borrowers Exist Flag	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_NUM_PTP_ BROKEN_ACCT	Number of PTP Broken for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_NUM_PTP_ KEPT_ACCT	Number of PTP Kept for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_NUM_CONSEQ_PTP_ BROKEN_ACCT	Number of Consecutive PTP Broken for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LAST_PTP_ BROKEN_DATE	Last PTP Broken Date for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LAST_PTP_DATE	Last PTP Date for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_LAST_PTP_	Last PTP Status for Account	Collection.AccountBul	Collection.Ac

Fact Code	Fact Name	Group Code	Group Name
STATUS		kContact	count Bulk Contact
BLK_CNT_LAST_FOLLOW_ UP_DATE	Last Follow Up Date for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_NUM_OF_ DELINQ_ACCT	Number Of Deliquency for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_CC_THIS_ WEEK_ACCT	Customer Contacts This Week for Account	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_NUM_SELF_ CURED	No. of Times Self Cured	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_DEBT_SOLD_SW	Debt Sold Flag	Collection.AccountBul kContact	Collection.Ac count Bulk Contact
BLK_CNT_PTP_KEPT_ CUST	Number of PTP Kept for Customer	Collection.CustomerB ulkContact	Collection.Cu stomer Bulk Contact
BLK_CNT_PTP_BROKEN_ CUST	Number of PTP Broken for Customer	Collection.CustomerB ulkContact	Collection.Cu stomer Bulk Contact
BLK_CNT_CONSEQ_PTP_ BROKEN_CUST	Number of Consecutive PTP Broken for Customer	Collection.CustomerB ulkContact	Collection.Cu stomer Bulk Contact
BLK_CNT_NUM_OF_ DELINQ_CUST	Number Of Deliquency for Customer	Collection.CustomerB ulkContact	Collection.Cu stomer Bulk Contact
BLK_CNT_CC_THIS_ WEEK_CUST	Customer Contacts This Week for Customer	Collection.CustomerB ulkContact	Collection.Cu stomer Bulk Contact
BankruptSwitch	Bankruptcy Indicator	Collection.CaseType	Collection.Ca se Type
OverdueAmount	Overdue Amount	Collection.CaseType	Collection.Ca se Type
OverLimitAmt	OverLimit Amount	Collection.CaseType	Collection.Ca se Type
OverdrawnAmt	Overdrawn Amount	Collection.CaseType	Collection.Ca se Type
HardshipSwitch	Hardship Indicator	Collection.CaseType	Collection.Ca se Type
DisputesIndicator	Disputes Indicator	Collection.CaseType	Collection.Ca se Type

Fact Code	Fact Name	Group Code	Group Name
CustomerRiskScore	Customer Risk Score	Collection.CaseType	Collection.Case Type
ReevaluationDays	Reevaluation Days	Collection.CaseType	Collection.Case Type
DaysPastDue	Days Past Due	Collection.CaseType	Collection.Case Type
CollectionsStrategy	Collections Strategy	Collection.CaseType	Collection.Case Type
NonStarterSw	Non Starter	Collection.CaseType	Collection.Case Type
IsDeliquentSw	Delinquency Flag	Collection.CaseType	Collection.Case Type
ProductGroup	Product Group code	Collection.CaseType	Collection.Case Type
ProductClass	Product Class code	Collection.CaseType	Collection.Case Type
TAMMatrixId	TAM Matrix Id	Collection.CaseType	Collection.Case Type
TAMReviewDays	TAM Review Days	Collection.CaseType	Collection.Case Type
SYSTEM_DATE	System Date	Collection.CaseType	Collection.Case Type
POSTING_DATE	Posting Date	Collection.CaseType	Collection.Case Type
RSET_RULE_OUTPUT	Rule Output	Collection.CaseType	Collection.Case Type
ApplicableReliefs	Applicable Reliefs	Collection.FinancialHardship	Collection.Financial Hardship
ProductClassCode	Product Class	Collection.FinancialHardship	Collection.Financial Hardship
ProductGroupCode	Product Group	Collection.FinancialHardship	Collection.Financial Hardship
FH.NumOfTimesDelinquent	FH.NumOfTimesDelinquent	Collection.FinancialHardship	Collection.Financial Hardship
FH.NumOfTimesSelfCured	FH.NumOfTimesSelfCured	Collection.FinancialHardship	Collection.Financial Hardship
FH.NumOfPTPKept	FH.NumOfPTPKept	Collection.FinancialHa	Collection.Fin

Fact Code	Fact Name	Group Code	Group Name
		rdship	ancial Hardship
FH.NumOfPTPBroken	FH.NumOfPTPBroken	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.NumOfPTPTaken	FH.NumOfPTPTaken	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.NumOfConsecutivePTPB roken	FH.NumOfConsecutivePTPB roken	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.PeakODDays	FH.PeakODDays	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.TotalOutstandingAmount	FH.TotalOutstandingAmount	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.TotalOverdueAmount	FH.TotalOverdueAmount	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.LastHardshipApplicationD ate	FH.LastHardshipApplicationD ate	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.BankruptSwitch	FH.BankruptSwitch	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.HardshipSwitch	FH.HardshipSwitch	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.ImprisonedSwitch	FH.ImprisonedSwitch	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.DeceasedSwitch	FH.DeceasedSwitch	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.AbscondingSwitch	FH.AbscondingSwitch	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.TotalNumOfProductsSele ctedForHardship	FH.TotalNumOfProductsSele ctedForHardship	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.NumOfTimesInHardship	FH.NumOfTimesInHardship	Collection.FinancialHa rdship	Collection.Fin ancial Hardship
FH.AbilityToPay	FH.AbilityToPay	Collection.FinancialHa	Collection.Fin

Fact Code	Fact Name	Group Code	Group Name
		rdship	ancial Hardship
FH.CustomerRiskScore	FH.CustomerRiskScore	Collection.FinancialHardship	Collection.Financial Hardship
FH.MaritalStatusFlag	FH.MaritalStatusFlag	Collection.FinancialHardship	Collection.Financial Hardship
FH.PersonCustClassCode	FH.PersonCustClassCode	Collection.FinancialHardship	Collection.Financial Hardship
FH.ProbabilityOfDefaultVal	FH.ProbabilityOfDefaultVal	Collection.FinancialHardship	Collection.Financial Hardship
FH.SetupDate	FH.SetupDate	Collection.FinancialHardship	Collection.Financial Hardship
FH.BirthDate	FH.BirthDate	Collection.FinancialHardship	Collection.Financial Hardship
EVT_JOINT_NOMINATION_SW	Joint Nomination Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DAYS_PAS_DUE	Days Past Due	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_OUTSTANDING_AMT	Outstanding Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_OVERDUE_AMT	Over Due Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DR_INT_ACCRD_AMT	Direct Interest Accured Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_BUSINESS_UNIT	Business Unit	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_MARKET_ENTITY	Market Entity	Collection.EventManagerAccountSpecific	Collection.Event Manager

Fact Code	Fact Name	Group Code	Group Name
			Account Specific
EVT_HOST_SYS_ACCT_STAT_FLG	System Account Status	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_USR_DEF_ACCT_STAT_FLG	User Defined Account Status	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_ACCRL_STAT_FLG	Accrual Status Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_ASST_CLASS_CD	Asset Class Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_BRANCH_CD	Branch Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_HOST_PROD_CLASS_CD	Product Class Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_HOST_PROD_GRP_CD	Product Group Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_HOST_PRD_CD	Product Code	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_OVERLIMIT_AMT	Overlimit Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_IS_DELINQUENT_SW	Is Delinquent Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DELINQ_START_DT	Delinquency Start Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_INSTALLMENT_IN_	Installment in Arrears	Collection.EventMana	Collection.Ev

Fact Code	Fact Name	Group Code	Group Name
ARS		gerAccountSpecific	ent Manager Account Specific
EVT_DISBRS_AMT	Disbursed Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_TOTAL_AVL_DISBRS_AMT	Total Available Disburse Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_SET_UP_DT	Account Opening Date or Initial Disbursement Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_APPL_SCR	Application Score	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_PAYMENT_DT	Last Payment Reciept Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_PAYMENT_AMT	Last Payment Receipt Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_UNCLR_PAYMENT_AMT	Un-cleared Payment Amount	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NON_STARTER_SW	Non Starter Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_MATURITY_DT	Loan Maturity Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_REDRAW_AVL_SW	Redraw Availibility	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_REDRAW_CNT	Redraw Count	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_JOINT_APPLICATION_ SW	Co-Borrowers Exist Flag	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_GUARANTOR_SW	Guarantor Flag	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_WRITE_OFF_DT	Account Write Off Date	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_WRITE_OFF_AMT	Account Write Off Amount	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_LAST_PROVSN_DT	Last Provisional Date	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_LAST_PROVSN_BAL	Last Provisional Balance	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_LAST_PRNCPL_ WRITE_OFF_DT	Last Principal Write Off date	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_LAST_PRNCPL_ WRITE_OFF_BAL	Last Principal Write Off Balance	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_LAST_ACCT_RESTR_ DT	Date of Last Loan Restructure	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_BEHAVIOR_SCORE	Behavior Score	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_WILLINGNES_TO_ PAY_FLG	Willingness To Pay Flag	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific
EVT_PPI_INSURED_SW	PPI Insured Flag	Collection.EventMana gerAccountSpecific	Collection.Ev ent Manager Account Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_LMI_INSURED_SW	LMI Insured Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_SECURED_SW	Secured Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_SETOFF_DT	Last Setoff Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_SETOFF_EXCLD_DT	Setoff Exclude Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DEFAULT_NOTICE_SENT	Default Notice Sent	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NUM_PTP_BROKEN_ACCT	Number of PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NUM_PTP_KEPT_ACCT	Number of PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NUM_CONSEQ_PTP_BROKEN_ACCT	Number of Consecutive PTP Broken for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_PTP_BROKEN_DATE	Last PTP Broken Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_PTP_DATE	Last PTP Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_PTP_STATUS	Last PTP Status for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_FOLLOW_UP_DATE	Last Followup Date for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_CC_THIS_WEEK_ACCT	Customer Contacts This Week for Account	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DAYS_IN_ARREARS	Days In Arrears	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DEBT_SOLD_SW	Debt Sold Switch	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_PEAK_OD_DAYS	Peak OD Days	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NUM_OF_DELINQ	Account Delinquency Count	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_DELINQ_STRING	Delinquency String	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_CYCLE_STRING	Cycle String	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_LAST_FOLLOW_UP_ACTION	Last Followup Action	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NEXT_PLAN_ACTION	Next Planned Action	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NEXT_ACTION_DT	Next Action Date	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_COLL_BUCKET	Collection Bucket	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_COLLATERAL_AVAILABLE	Collateral Available	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_NUM_SELF_CURED	No Of Time Self Cured	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_ACCT_VIP_FLG	VIP Flag	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_ACCT_CUST_TYPE	Customer Type	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_ACCT_CUST_CLASS	Customer Class	Collection.EventManagerAccountSpecific	Collection.Event Manager Account Specific
EVT_NUM_PTP_KEPT_CUST	Number of PTP Kept for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_NUM_PTP_BROKEN_CUST	Number of PTP Broken for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_NUM_CONSEQ_PTP_BROKEN_CUST	Number of Consecutive PTP Broken for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_NUM_OF_DELINQ_CUST	Number of Delinquency for Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_CC_THIS_WEEK_CUST	Customer Contact This Week Across Account	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_ACCT_IN_DISPUTE_SW	Accounts In Dispute Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_MAIN_CUST_LEGAL_CASE	Legal Case as Main Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_FIN_CUST_LEGAL_CASE	Legal Case as Financially Responsible Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_MAIN_CUST_REPO_CASE	Repo Case as Main Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_FIN_CUST_REPO_CASE	Repo Case as Financially Responsible Customer	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_ABILITY_TO_PAY_SW	Ability To Pay	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_BANKRUPT_SW	Bankruptcy Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_HARDSHIP_SW	Hardship Switch	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_VIP_FLG	VIP Flag	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_CUST_TYPE	Customer Type	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_CUST_CLASS	Customer Class	Collection.EventManagerCustomerSpecific	Collection.Event Manager Customer Specific
EVT_OUTPUT	Rule Output	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
EVT_CASE_ID	Case Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
EVT_HOST_CUST_NBR	Host Customer Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
EVT_HOST_ACCNT_NBR	Host Account Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
EVT_CASE_TYPE	Case Type	Collection.EventManagerCaseSpecific	Collection.Event Manager Case Specific

Fact Code	Fact Name	Group Code	Group Name
EVT_CASE_CATEGORY	Case Category	Collection.EventManagerCaseSpecific	Collection.Event Manager Case Specific
Evt_AccrualStatus	Accrual Status	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AcctAddrType	Acct Addr Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LoanPurpose	Loan Purpose	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountPurposeType	Account Purpose Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ApplicationScore	Application Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AsstClassCd	Asst Class Cd	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_BehaviourScore	Behaviour Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_BranchCode	Branch Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_DisbursedAmount	Disbursed Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_DebitIntAccrued	Debit Int Accrued	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_EmployeeAcctSw	Employee Acct Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_GuarantorSwitch	Guarantor Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_HostSysAcctStatFlg	Host Sys Acct Stat Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_InCollectionSw	In Collection Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_JointApplSw	Joint Appl Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_JtNominationFlg	Jt Nomination Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastLoanRestructure	Last Loan Restructure	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastPaymentAmt	Last Payment Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastPaymentDt	Last Payment Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PrinWriteOffAmt	Prin Write Off Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastPrinWriteOffDt	Last Prin Write Off Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_TotalProvisionAmt	Total Provision Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastProvisionDt	Last Provision Dt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastSetOffAmount	Last Set Off Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LastSetOffDate	Last Set Off Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LmiInsuredSw	Lmi Insured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LoanToValue	Loan To Value	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LoanToValueRatio	Loan To Value Ratio	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_MaturityDate	Maturity Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_MinorAccountStatusType	Minor Account Status Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_NonStarterSw	Non Starter Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_OfferId	Offer Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_OfferName	Offer Name	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_OutstandingAmount	Outstanding Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_OverdueAmount	Overdue Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_OverLimitAmt	Overlimit Amt	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PerAddrId	Per Addr Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PpiInsuredSw	Ppi Insured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ProbabilityDefltVal	Probability Deflt Val	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_RedrawAvailability	Redraw Availability	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_RedrawCount	Redraw Count	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_RepayFreq	Repay Freq	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_SecuredSw	Secured Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_SetoffExclusionDate	Set off Exclusion Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_StickyNotes	Sticky Notes	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_TotalAvailableDisbursedAmount	Total Available Disbursed Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_UnclearedFunds	Uncleared Funds	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountWriteOffAmount	Account Write Off Amount	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountWriteOffDate	Account Write Off Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountNumber	Account Number	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountId	Account Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AccountTypeCode	Account Type Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_BusinessUnit	Business Unit	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_FaciltyId	Facilty Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LiabiltyId	Liabilty Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_MarketEntity	Market Entity	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PrdCode	Prd Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ProductClassCode	Product Class Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ProductGroupCode	Product Group Code	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_SourceId	Source Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_UsrDefAcctStatFlg	Usr Def Acct Stat Flg	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ToDoCaseId	ToDo Case Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_CaseType	Case Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PremiseId	Premise Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_User	User	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_CaseCondition	Case Condition	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ContactPerson	Contact Person	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PreferredContactMethod	Preferred Contact Method	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_LongComments	Long Comments	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ContactInstructions	Contact Instructions	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PhoneType	Phone Type	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_Phone	Phone	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_Extension	Extension	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_AbscondingSw	Absconding Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_BankruptSwitch	Bankrupt Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_DeceasedSw	Deceased Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_DeterminantValue	Determinant Value	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_EnterpriseCustNbr	Enterprise Cust Nbr	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_HardshipSwitch	Hardship Switch	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_HostCustomerNbr	Host Customer Nbr	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_ImprisonedSw	Imprisoned Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_InternetBankingSw	Internet Banking Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PhoneBankingSw	Phone Banking Sw	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_IsRateEngineThirdPartyIndicator	Is Rate Engine ThirdParty Indicator	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PersonId	Person Id	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_PersonCustClassCd	Person Cust Class Cd	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_DateOfBirth	Date Of Birth	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_MaritalStatusFlag	Marital Status Flag	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_SetUpDate	Setup Date	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific

Fact Code	Fact Name	Group Code	Group Name
Evt_AbiltyToPay	Abilty To Pay	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_Gender	Gender	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
Evt_CustomerRiskScore	Customer Risk Score	Collection.EventManagerRuleSpecific	Collection.Event Manager Rule Specific
TargetAccountProductClass	TargetAccountProductClass	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
TargetAccountProductGroup	TargetAccountProductGroup	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
TargetAccountProductCode	TargetAccountProductCode	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
TargetAccountBalance	TargetAccountBalance	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
SuccessOrFailure	SuccessOrFailure	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
Roso.caseId	Roso.caseId	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
Roso.targetAccount	Roso.targetAccount	Collection.ROSOCASAAccount	Collection.ROSO CASA Account
Roso.AbilityToPayFlag	Roso.AbilityToPayFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.BankruptFlag	Roso.BankruptFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.HardshipFlag	Roso.HardshipFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.LegalCaseAsMainCustomerFlag	Roso.LegalCaseAsMainCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.LegalCaseAsFinanciallyResponsibleCustomerFlag	Roso.LegalCaseAsFinanciallyResponsibleCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.RepoCaseAsMainCustomerFlag	Roso.RepoCaseAsMainCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.RepoCaseAsFinanciallyResponsibleCustomerFlag	Roso.RepoCaseAsFinanciallyResponsibleCustomerFlag	Collection.ROSOCustomer	Collection.ROSO Customer

Fact Code	Fact Name	Group Code	Group Name
Roso.AccountsInDisputeFlag	Roso.AccountsInDisputeFlag	Collection.ROSOCustomer	Collection.ROSO Customer
Roso.PersonId	Roso.PersonId	Collection.ROSOCustomer	Collection.ROSO Customer
AccessControl.PTP_TYPE	Promise To Pay Type	Collection.AccessControl	Collection.Access Control
AccessControl.UserRole	User Role	Collection.AccessControl	Collection.Access Control
AccessControl.CONTACT_CLASS	Contact Class	Collection.AccessControl	Collection.Access Control
AccessControl.CASE_TYPE	Case Type	Collection.AccessControl	Collection.Access Control
CURE_FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection.CureAndWriteOff	Collection.CureAndWriteOff
EVT_DEMAND_NOTICE_DATE	Demand Notice Date	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
EVT_FULL_DEBT_BAL_DUE_FLG	Full Debit Balance Due Flag	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
EVT_BORROWER_SW	Borrower Level Collections Switch	Collection.EvntMgrCstmrSpecific	Collection.EvntMgrCstmrSpecific
EVT_NUM_DELQ_ACCOUNT	No. of delinquent accounts where the customer is main customer	Collection.EvntMgrCstmrSpecific	Collection.EvntMgrCstmrSpecific
EVT_DEMAND_NOTICE_DT	Demand Notice Date	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_FULL_DBT_BAL_DUE_FLG	Full Debit Balance Due Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_NUM_OF_ASSOC_ACCOUNTS	No. of Delinquent Accounts associated with the case	Collection.EvntMgrCaseSpecific	Collection.EvntMgrCaseSpecific
NUM_OF_DELQ_ACCOUNT_PRI_CUST	No. of Delinquent Accounts of the primary customer of the case	Collection.EvntMgrCaseSpecific	Collection.EvntMgrCaseSpecific
EVT_CASE_STAT_CD	Case Status	Collection.EvntMgrCaseSpecific	Collection.EvntMgrCaseSpecific
SUSP_ACTVTY_FULL_DEBIT_BAL_FLG	Full Debit Balance Flag	Collection.AccountSuspActivity	Collection.AccountSusp

Fact Code	Fact Name	Group Code	Group Name
			Activity
SUSP_ACTVTY_ BORROWER_SW	Borrower Level Collections Switch	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
BLK_CNT_BICOE_FLG	BICOE Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_FULL_DEBIT_ BALANCE_FLG	Full Debit Balance Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BICOE	BICOE Flag	Collection. Delinquency	Collection. Delinquency
BICOE_FLG	BICOE Flag	Collection. CaseType	Collection. CaseType
FULL_DEBIT_BALANCE_ FLG	Full Debit Balance Flag	Collection. CaseType	Collection. CaseType
ALLOC_CUST_PER_ID	Person Id	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_ABILITY_TO_ PAY_FLG	Ability to Pay Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_BANKRUPT_ SW	Bankrupt Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_HARDSHIP_ SW	Hardship Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_WARN_IND_ CD	Customer Warning Indicator Code	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_ACCT_IN_ DISPUTE_SW	Accounts in Dispute Flag for Main Customers of Account	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_CNT_CC_ THIS_WEEK	Customer Contacts This Week for Customer	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_CNT_ CONSEQ_PTP_BKN	Number of Consecutive PTPs Broken for Customer	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_CNT_PTP_ BROKEN_CUST	Number of PTPs Broken for Customer	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CUST_CNT_PTP_	Number of PTPs Kept for	Collection.	Collection.

Fact Code	Fact Name	Group Code	Group Name
KEPT_CUST	Customer	StrategyAllocation	StrategyAllocation
ALLOC_CUST_CNT_NUM_OF_DELINQ	Number Of Delinquency for Customer	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CUST_A_REPO_CASE_FIN_RES	Asset Repo Case as Financially Responsible Customer	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CUST_A_REPO_CASE_MAIN	Asset Repo Case as Main Customer	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CUST_LEGAL_CASE_FIN_RES	Legal Case as Financially Responsible Customer Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CUST_LEGAL_CASE_MAIN	Legal Case as Main Customer Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_BICOE_FLG	BICOE Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_FULL_DEBIT_BALANCE_FLG	Full Debit Balance Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
AccessControl.USER_PROFILE	User Profile	Collection.AccessControl	Collection.AccessControl
AccessControl.USER_GRP	User Group	Collection.AccessControl	Collection.AccessControl
AccessControl.SOURCE_HOST	Source Host	Collection.AccessControl	Collection.AccessControl
AccessControl.CREATE_CONTACT	Create Contact	Collection.AccessControl	Collection.AccessControl
Evt_SelfServeSwitch	Agent Link	Collection.AccessControl	Collection.AccessControl
Evt_SelfServeSwitch	Self Serve Switch Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SELF_SERVE_SW	Self Serve Switch Flag	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
BLK_SELF_SERVE_SW	Self Serve Switch Flag	Collection.	Collection.

Fact Code	Fact Name	Group Code	Group Name
		AccountBulkContact	AccountBulk Contact
SUSP_ACTVTY_SELF_ SERVE_SW	Self Serve Switch Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
Evt_DirectDebitFlag	Direct Debit Flag	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
EVT_DIRECT_DEBIT_FLAG	Direct Debit Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
BLK_DIRECT_DEBIT_FLAG	Direct Debit Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
DirectDebitFlag	Direct Debit Flag	Collection. CaseType	Collection. CaseType
ContactIntensityDaysPastDu e	Days Past Due	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityOverdueAmo unt	Overdue Amount	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityOutstandingA mount	Outstanding Amount	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityCaseType	Case Type	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityCaseStatus	Case Type	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityCaseStatus	Case Status	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityCollectionsS core	Collections Score	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityCustomerRis kScore	Customer Risk Score	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityUnclearAmou nt	Unclear Amount	Collection. ContactIntensity	Collection. ContactIntens ity
ContactIntensityContactInten sity	Contact Intensity	Collection. ContactIntensity	Collection. ContactIntens

Fact Code	Fact Name	Group Code	Group Name
			ity
ContactIntensityContactIntensityReviewDays	Contact Intensity Review Days	Collection. ContactIntensity	Collection. ContactIntensity
VIPFlag	VIP Flag	Collection. CaseType	Collection. CaseType
ForeClosureFlag	Fore Closure Flag	Collection. CaseType	Collection. CaseType
LiquidationFlag	Liquidation Flag	Collection. CaseType	Collection. CaseType
LiquidationFlag	Liquidation Flag	Collection. CaseType	Collection. CaseType
InboundDocCaseType	Inbound Document Case Type	Collection. InboundDocument	Collection. InboundDocument
InboundDocCurrentStatus	Inbound Document Current Status	Collection. InboundDocument	Collection. InboundDocument
InboundDocNextStatus	Inbound Document Next Status	Collection. InboundDocument	Collection. InboundDocument
ALLOC_BANKRUPTCY_COURT	Bankruptcy Court	Collection. StrategyAllocation	Collection. StrategyAllocation
ALLOC_BANKRUPTCY_CHAPTER	Bankruptcy Chapter	Collection. StrategyAllocation	Collection. StrategyAllocation
CURE_OVERDUE_AMT	Overdue Amount	Collection. CureAndWriteOff	Collection. CureAndWriteOff
CURE_SCRA_MEMBER	SCRA Service Member Flag	Collection. CureAndWriteOff	Collection. CureAndWriteOff
CURE_SCRA_MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. CureAndWriteOff	Collection. CureAndWriteOff
CURE_SCRA_ACTIVE_MEMBER	SCRA Active Service Member Flag	Collection. CureAndWriteOff	Collection. CureAndWriteOff
CURE_SCRA_MEMBER_MISSING	SCRA Missing Service Member Flag	Collection. CureAndWriteOff	Collection. CureAndWriteOff
CURE_SCRA_MEMBER_WAIVER	SCRA Service Member Waiver Flag	Collection. CureAndWriteOff	Collection. CureAndWrite

Fact Code	Fact Name	Group Code	Group Name
			Off
CURE_SCRA_DEP_ACTIVE	SCRA Service Member Active Dependent Flag	Collection. CureAndWriteOff	Collection. CureAndWrite Off
EVT_SCRA_SERVICE_ MEMBER	SCRA Service Member Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_SERVICE_ MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_SERVICE_ ACTIVE_MEMBER	SCRA Active Service Member Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_MEMBER_ MISSING	SCRA Missing Service Member Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_MEMBER_ WAIVER	SCRA Service Member Waiver Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_DEP_ACTIVE	SCRA Service Member Active Dependent Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_ACCT_TIME_ BARRED_SW	Time Barred Switch	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_ACCT_CHARGE_OFF_ AMT	Charge Off Amount	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_ACCT_DAYS_ CHARGE_OFF	Days Charge Off	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SCRA_SERVICE_ MEMBER_FLG	SCRA Service Member Flag	Collection. EvntMgrCstmrSpecific	Collection. EvntMgrCstm rSpecific
EVT_SCRA_SVC_ MEMBER_DEP_FLG	SCRA Service Member Dependent Flag	Collection. EvntMgrCstmrSpecific	Collection. EvntMgrCstm rSpecific
EVT_SCRA_SVC_ACTIVE_ MEMBER_FLG	SCRA Active Service Member Flag	Collection. EvntMgrCstmrSpecific	Collection. EvntMgrCstm rSpecific
EVT_SCRA_MEMBER_ MISSING_FLG	SCRA Service Member Missing Flag	Collection. EvntMgrCstmrSpecific	Collection. EvntMgrCstm rSpecific
EVT_SCRA_MEMBER_ WAIVER_FLG	SCRA Service Member Waiver Flag	Collection. EvntMgrCstmrSpecific	Collection. EvntMgrCstm

Fact Code	Fact Name	Group Code	Group Name
			rSpecific
EVT_SCRA_DEPE_ACTIVE_FLG	SCRA Service Member Active Dependent Flag	Collection.EvntMgrCstmrSpecific	Collection.EvntMgrCstmrSpecific
EVT_SCRA_SERVICE_MEM	SCRA Service Member Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SCRA_SERVICE_MEM_DEP	SCRA Service Member Dependent Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SCRA_SERVICE_ACTIVE_MEM	SCRA Active Service Member Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SCRA_MEMBER_MISS	SCRA Service Member Missing Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SCRA_MEMBER_WAIV	SCRA Service Memebr Waiver Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_SCRA_DEP_ACTV	SCRA Service Memebr Active Dependent Flag	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_RULE_TIME_BARRED_SW	Time Barred Switch	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_RULE_CHARGE_OFF_AMT	Charge Off Amount	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
EVT_RULE_DAYS_CHARGE_OFF	Days Charge Off	Collection.EvntMgrRuleSpecific	Collection.EvntMgrRuleSpecific
SUSP_TIME_BARRED_SW	Time Barred Switch	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_CHARGE_OFF_AMT	Charge Off Amount	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_AT_HOST_SYS_ACT_STAT_FLG	Account Status	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_DAYS_CHARGE_OFF	Days Charge Off	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_ACTVTY_SCRA_MEMBER	SCRA Service Member Flag	Collection.AccountSuspActivity	Collection.AccountSusp

Fact Code	Fact Name	Group Code	Group Name
			Activity
SUSP_ACTVTY_SCRA_ MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
SUSP_ACTVTY_SCRA_ ACTIVE_MEMBER	SCRA Active Service Member Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
SUSP_ACTVTY_SCRA_ MEMBER_MISS	SCRA Service Member Missing Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
SUSP_ACTVTY_SCRA_ MEMBER_WAIVER	SCRA Service Member Waiver Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
SUSP_ACTVTY_SCRA_ DEP_ACTIVE	SCRA Service Member Active Depedent Flag	Collection. AccountSuspActivity	Collection. AccountSusp Activity
SUSP_ACTVTY_SCRA_ SVC_MMBR	SCRA Service Member Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACTVTY_SCRA_ SVC_MMBR_DEP	SCRA Service Member Dependent Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACTVTY_SCRA_ SVC_ACTV_MMBR	SCRA Active Service Member Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACTVTY_SCRA_ MMBR_MISSG	SCRA Service Member Missing Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACTVTY_SCRA_ MEM_WAIVER	SCRA Service Member Waiver Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACTVTY_SCRA_ DEPE_ACTV	SCRA Service Member Active Depedent Flag	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACT_ESIGN_ CONSENT_EMAIL	ESign Consent Flag-Email	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
SUSP_ACT_ESIGN_ CONSENT_PHONE	ESign Consent Flag-Phone	Collection. CustomerSuspActivity	Collection. CustomerSus pActivity
BLK_CNT_TIME_BARRED_ SW	Time Barred Switch	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_CHARGE_OFF_ AMT	Charge Off Amount	Collection. AccountBulkContact	Collection. AccountBulk

Fact Code	Fact Name	Group Code	Group Name
			Contact
BLK_CNT_HOST_SYS_ACCT_STAT_FLG	Account Status	Collection. AccountBulkContact	Collection. AccountBulk Contact
EARLY_COLLECTION_CASE_TYPE	Early Collection Case Type	Collection. AccountBulkContact	Collection. AccountBulk Contact
EARLY_COLLECTION_CASE_STATUS	Early Collection Case Status	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_DAYS_CHARGE_OFF	Days Charge Off	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_MEMBER	SCRA Service Member Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_ACTIVE_MEMBER	SCRA Member Active Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_MEMBER_MISSING	SCRA Member Missing Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_MEMBER_WAIVER	SCRA Member Waiver Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_DEP_ACTIVE	SCRA Member Active Dependent Flag	Collection. AccountBulkContact	Collection. AccountBulk Contact
BLK_CNT_SCRA_SVC_MMR_FLG	SCRA Service Member Flag	Collection. CustomerBulkContact	Collection. CustomerBulk Contact
BLK_CNT_SCRA_SVC_MMR_DEP_FLG	SCRA Service Member Dependent Flag	Collection. CustomerBulkContact	Collection. CustomerBulk Contact
BLK_CNT_SCRA_SVC_ACTV_MMR_FLG	SCRA Active Service Member Flag	Collection. CustomerBulkContact	Collection. CustomerBulk Contact
BLK_CNT_SCRA_MMR_MISS_FLG	SCRA Service Member Missing Flag	Collection. CustomerBulkContact	Collection. CustomerBulk Contact
BLK_CNT_SCRA_MMR_WAIVER_FLG	SCRA Service Member Waiver Flag	Collection. CustomerBulkContact	Collection. CustomerBulk

Fact Code	Fact Name	Group Code	Group Name
			Contact
BLK_CNT_SCRA_DEPE_ACTV	SCRA Service Member Active Dependent Flag	Collection. CustomerBulkContact	Collection. CustomerBulk Contact
TimeBarredSwitch	Time Barred Switch	Collection. CaseType	Collection. CaseType
ChargeOffAmt	Charge Off Amount	Collection. CaseType	Collection. CaseType
DaysChargeOff	Days Charge Off	Collection. CaseType	Collection. CaseType
SCRA_SERVICE_MEMBER	SCRA Service Member Flag	Collection. CaseType	Collection. CaseType
SCRA_SERVICE_MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. CaseType	Collection. CaseType
SCRA_SERVICE_ACTIVE_MEMBER	SCRA Service Active Member Flag	Collection. CaseType	Collection. CaseType
SCRA_MEMBER_MISSING	SCRA Member Missing Flag	Collection. CaseType	Collection. CaseType
SCRA_MEMBER_WAIVER	SCRA Member Waiver Flag	Collection. CaseType	Collection. CaseType
SCRA_DEP_ACTIVE	SCRA Member Active Dependent Flag	Collection. CaseType	Collection. CaseType
ALLOC_TIME_BARRED_SW	Time Barred Switch	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_CHARGE_OFF_AMT	Charge Off Amount	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_DAYS_CHARGE_OFF	Days Charge Off	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_SCRA_MEMBER	SCRA Service Member Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_SCRA_MEMBER_DEP	SCRA Service Member Dependent Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_SCRA_ACTIVE_MEMBER	SCRA Service Active Member Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation
ALLOC_SCRA_MEMBER_MISSING	SCRA Member Missing Flag	Collection. StrategyAllocation	Collection. StrategyAlloc ation

Fact Code	Fact Name	Group Code	Group Name
ALLOC_SCRA_MEMBER_WAIVER	SCRA Member Waiver Flag	Collection. StrategyAllocation	Collection. StrategyAllocation
ALLOC_SCRA_DEP_ACTIVE	SCRA Member Active Dependent Flag	Collection. StrategyAllocation	Collection. StrategyAllocation
FH.ServiceMemberFlg	SCRA Service Member Flag	Collection. FinancialHardship	Collection. FinancialHardship
FH.ServiceMemDepFlg	SCRA Service Member Dependent Flag	Collection. FinancialHardship	Collection. FinancialHardship
FH.SvcMemActvFlg	SCRA Service Active Member Flag	Collection. FinancialHardship	Collection. FinancialHardship
FH.SvcMemMissingFlg	SCRA Member Missing Flag	Collection. FinancialHardship	Collection. FinancialHardship
FH.SvcMemWaiverFlg	SCRA Member Waiver Flag	Collection. FinancialHardship	Collection. FinancialHardship
FH.SvcMemActDepFlg	SCRA Member Active Dependent Flag	Collection. FinancialHardship	Collection. FinancialHardship
InboundDocCeaseDesistFlag	Inbound Document Cease And Desist Flag	Collection. InboundDocument	Collection. InboundDocument
EVT_TREATMENT_STATUS	Bankruptcy Treatment Status	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
EVT_BANKRUPTCY_INDICATOR	Bankruptcy Indicator Flag	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
OutStandingAmount	OutStanding Amount	Collection. CaseType	Collection. CaseType
DaysInArrear	Days In Arrear	Collection. CaseType	Collection. CaseType
BusinessUnit	Business Unit	Collection. CaseType	Collection. CaseType
MarketEntity	Market Entity	Collection. CaseType	Collection. CaseType
SystemAccountStatus	System Account Status	Collection. CaseType	Collection. CaseType
UserDefinedAccountStatus	User Defined Account Status	Collection. CaseType	Collection.

Fact Code	Fact Name	Group Code	Group Name
			CaseType
AccuralStatus	Accural Status	Collection. CaseType	Collection. CaseType
AssetClassificationCode	Asset Classification Code	Collection. CaseType	Collection. CaseType
HomeBranchNumber	Home Branch Number	Collection. CaseType	Collection. CaseType
ProductCodeDescription	Product Code Description	Collection. CaseType	Collection. CaseType
ProductCode	Product Code	Collection. CaseType	Collection. CaseType
InstallmentInArrear	Installment In Arrear	Collection. CaseType	Collection. CaseType
LastPaymentAmount	Last Payment Amount	Collection. CaseType	Collection. CaseType
UnClearedPaymentAmount	UnCleared Payment Amount	Collection. CaseType	Collection. CaseType
DisbursedAmount	Disbursed Amount	Collection. CaseType	Collection. CaseType
AvailableForDisbursement	Available For Disbursement	Collection. CaseType	Collection. CaseType
RedrawAvailability	Redraw Availability	Collection. CaseType	Collection. CaseType
JointApplicant_SW	JointApplicant Switch	Collection. CaseType	Collection. CaseType
AcctWriteOffAmount	Account Write Off Amount	Collection. CaseType	Collection. CaseType
ProvisionBalance	Provision Balance Amount	Collection. CaseType	Collection. CaseType
PrincipalWriteOffBalance	Principal WriteOff Balance Amount	Collection. CaseType	Collection. CaseType
ApplicationScore	Application Score	Collection. CaseType	Collection. CaseType
RedrawCount	Redraw Count	Collection. CaseType	Collection. CaseType
BehaviourScore	Behaviour Score	Collection. CaseType	Collection. CaseType
CollectionBucket	Collection Bucket	Collection. CaseType	Collection. CaseType
HardshipReliefOffered	Days Since Hardship Relief Offered	Collection. CaseType	Collection. CaseType

Fact Code	Fact Name	Group Code	Group Name
HardshipReliefExpired	Days to Hardship Relief Expired	Collection. CaseType	Collection. CaseType
DELINQUENCY_START_DATE	Delinquency Start Date	Collection. CaseType	Collection. CaseType
ACCT_OPENING_DATE	Account Opening OR Intitial Disbursement Date	Collection. CaseType	Collection. CaseType
LAST_PAYMENT_DATE	Last Payment Date	Collection. CaseType	Collection. CaseType
LOAN_MATURITY_DATE	Loan Maturity OR Limit Expiry Date	Collection. CaseType	Collection. CaseType
ACCT_WRITEOFF_DATE	Account WriteOff Date	Collection. CaseType	Collection. CaseType
LAST_PROVISION_DATE	Last Provision Date	Collection. CaseType	Collection. CaseType
LastPrincipalWriteOff_Date	Last Principal WriteOff Date	Collection. CaseType	Collection. CaseType
LastLoanRestructure_Date	Last Loan Restructure Date	Collection. CaseType	Collection. CaseType
LastPTPBroken_Date	Last PTP Broken Date	Collection. CaseType	Collection. CaseType
LastPTP_Date	Last PTP Date	Collection. CaseType	Collection. CaseType
LastFollowUp_Date	Last FollowUp Date	Collection. CaseType	Collection. CaseType
NextAction_Date	Next Action Date	Collection. CaseType	Collection. CaseType
WillingnessTOPay	Willingness TO Pay	Collection. CaseType	Collection. CaseType
Collateral_SW	Collateral Switch	Collection. CaseType	Collection. CaseType
Guarantor_SW	Guarantor Switch	Collection. CaseType	Collection. CaseType
Secured_SW	Secured Switch	Collection. CaseType	Collection. CaseType
PPI_Insured_SW	PPI Insured Switch	Collection. CaseType	Collection. CaseType
LMI_Insured_SW	LMI Insured Switch	Collection. CaseType	Collection. CaseType
CoBorrower_Exist_SW	Co Borrower Exist Switch	Collection. CaseType	Collection. CaseType
AbilityToPay	Ability To Pay	Collection. CaseType	Collection.

Fact Code	Fact Name	Group Code	Group Name
			CaseType
LegalCaseMainCustomer_SW	Legal Case Main As Customer Switch	Collection. CaseType	Collection. CaseType
LegalCaseFinancialResponsibleCustomer_SW	Legal Case Financial Responsible As Customer Switch	Collection. CaseType	Collection. CaseType
RepoCaseMainCustomer_SW	Repo Case Main As Customer Switch	Collection. CaseType	Collection. CaseType
RepoCaseFinancialResponsibleCustomer_SW	Repo Case Financial Responsible As Customer Switch	Collection. CaseType	Collection. CaseType
AccountInDispute_SW	Account In Dispute Switch	Collection. CaseType	Collection. CaseType
DependentRepoCaseExist	Dependent Repo Case Exist	Collection. CaseType	Collection. CaseType
DependentLMICaseExist	Dependent LMI Case Exist	Collection. CaseType	Collection. CaseType
NoOfPTPBroken	No Of PTP Broken	Collection. CaseType	Collection. CaseType
NoOfConsecutivePTPBroken	No Of Consecutive PTP Broken	Collection. CaseType	Collection. CaseType
LastFollowUpAction	Last FollowUp Action	Collection. CaseType	Collection. CaseType
NextFollowUpAction	Next FollowUp Action	Collection. CaseType	Collection. CaseType
LastPTPStatus	Last PTP Status	Collection. CaseType	Collection. CaseType
CollectionScore	Collection Score	Collection. CaseType	Collection. CaseType
DelinquencyString	Delinquency String	Collection. CaseType	Collection. CaseType
CycleString	Cycle String	Collection. CaseType	Collection. CaseType
NoOfTimesDelinquency	No Of Times Delinquency	Collection. CaseType	Collection. CaseType
PeakODDays	Peak OD Days	Collection. CaseType	Collection. CaseType
AssetClassificationValue	Asset ClassificationValue	Collection. CaseType	Collection. CaseType
Acct_DelinquencyCount	Account Delinquency Count	Collection. CaseType	Collection. CaseType

Fact Code	Fact Name	Group Code	Group Name
NoOfTimesSelfCured	No Of Times Self Cured	Collection. CaseType	Collection. CaseType
DebtSold	Debt Sold	Collection. CaseType	Collection. CaseType
RECV_MKTG_INFO_FLG	Marketing Consent Flag	Collection. CaseType	Collection. CaseType
ACCT_REOPEN_SW	Re-Opened Account	Collection. CaseType	Collection. CaseType
ACCT_REOPEN_DT	Account Re-Opening Date	Collection. CaseType	Collection. CaseType
ACCT_CLOSED_DT	Account Closed Date	Collection. CaseType	Collection. CaseType
EVT_DISPUTE_SW	Dispute Switch	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
EVT_DISPUTE_REASON	Dispute Reason	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
EVT_DAYS_SINCE_ DISPUTE_CLAIMED	Days Since Dispute Claimed	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
EVT_DAYS_SINCE_DIS_ RESOLVED	Days Since Dispute Resolved	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
Evt_DisputeFlag	Dispute Flag	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
Evt_DisputeReason	Dispute Reason	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
Evt_DisClaimDays	Days Since Dispute Claimed	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
Evt_DisResDays	Days Since Dispute Resolved	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
DISPUTE_FLAG	Dispute Flag	Collection. CureAndWriteOff	Collection. CureAndWrite Off
DISPUTE_REASON	Dispute Reason	Collection. CureAndWriteOff	Collection. CureAndWrite Off
DAYS_SINCE_DISPUTE_ CLAIMED	Days Since Dispute Claimed	Collection. CureAndWriteOff	Collection. CureAndWrite

Fact Code	Fact Name	Group Code	Group Name
			Off
DAYS_SINCE_DISPUTE_RESOLVED	Days Since Dispute Resolved	Collection.CureAndWriteOff	Collection.CureAndWriteOff
BLK_CNT_DISPUTE_SW	Dispute Flag	Collection.AccountBulkContact	Collection.AccountBulkContact
BLK_CNT_DISPUTE_REASON	Dispute Reason	Collection.AccountBulkContact	Collection.AccountBulkContact
BLK_CNT_DAYSINCE_DIS_CLAIMED	Days Since Dispute Claimed	Collection.AccountBulkContact	Collection.AccountBulkContact
BLK_CNT_DAYSINCE_DIS_RESOLVED	Days Since Dispute Resolved	Collection.AccountBulkContact	Collection.AccountBulkContact
SUSP_ACTVTY_DISPUTE_SW	Dispute Flag	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_ACTVTY_DISPUTE_REASON	Dispute Reason	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_ACTVTY_DYSNC_DIS_CLAIMED	Days Since Dispute Claimed	Collection.AccountSuspActivity	Collection.AccountSuspActivity
SUSP_ACTVTY_DYSNC_DIS_RESOLVED	Days Since Dispute Resolved	Collection.AccountSuspActivity	Collection.AccountSuspActivity
ALLOC_DISPUTE_SW	Dispute Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_DISPUTE_REASON	Dispute Reason	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_DAYSINCE_DIS_CLAIMED	Days Since Dispute Claimed	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_DAYSINCE_DIS_RESOLVED	Days Since Dispute Resolved	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_RECV_MKTG_INFO_FLG	Marketing Consent Flag	Collection.StrategyAllocation	Collection.StrategyAllocation
DialerExtractCaseType	Dialer Extract Case Type	Collection.DialerExtract	Collection.DialerExtract

Fact Code	Fact Name	Group Code	Group Name
DialerExtractCaseStatus	Dialer Extract Case Status	Collection. DialerExtract	Collection. DialerExtract
DialerExtractCaseCategory	Dialer Extract Case Category	Collection. DialerExtract	Collection. DialerExtract
DialerExtractNextAction	Dialer Extract Next Action	Collection. DialerExtract	Collection. DialerExtract
DialerExtractState	Dialer Extract State	Collection. DialerExtract	Collection. DialerExtract
DialerExtractQueueCode	Dialer Extract Queue Code	Collection. DialerExtract	Collection. DialerExtract
DialerExtractAllocGroup	Dialer Extract Allocation Group	Collection. DialerExtract	Collection. DialerExtract
DialerExtractNextActionDate	Dialer Extract Next Action Date	Collection. DialerExtract	Collection. DialerExtract
DialerExtractNextActionTime	Dialer Extract Next Action Time	Collection. DialerExtract	Collection. DialerExtract
DialerExtractNextDisplayDate	Dialer Extract Next Display Date	Collection. DialerExtract	Collection. DialerExtract
EVT_CEASE_DESIST_SW	Cease Desist Switch	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccSpecific
Evt_CeaseDesistFlag	Cease Desist Flag	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRuleSpecific
CEASE_DESIST_FLAG	Cease Desist Flag	Collection. CureAndWriteOff	Collection. CureAndWriteOff
BLK_CNT_CEASE_DESIST_SW	Cease Desist Flag	Collection. AccountBulkContact	Collection. AccountBulkContact
SUSP_ACTVTY_CEASE_DESIST_SW	Cease Desist Flag	Collection. AccountSuspActivity	Collection. AccountSuspActivity
ALLOC_CEASE_DESIST_SW	Cease Desist Flag	Collection. StrategyAllocation	Collection. StrategyAllocation
INSTALLMENT_ARS	Installment Arrears	Collection. CureAndWriteOff	Collection. CureAndWriteOff
ALLOC_INSTALLMENT_ARS	Installment Arrears	Collection. StrategyAllocation	Collection. StrategyAllocation
EVT_INSTALLMENT_ARS	Evt_InstallmentArs	Collection.	Collection.

Fact Code	Fact Name	Group Code	Group Name
		EvntMgrAccSpecific	EvntMgrAccSpecific
Evt_InstallmentArs	Evt_InstallmentArs	Collection. EvntMgrRuleSpecific	Collection. EvntMgrRule Specific
BLK_INSTALLMENT_ARS	Installment Arrears	Collection. AccountBulkContact	Collection. AccountBulk Contact
SUSP_ACTVTY_ INSTALLMENT_ARS	Installment Arrears	Collection. AccountSuspActivity	Collection. AccountSusp Activity
EVT_NUM_OF_TIME_ REAGED	Number of Times Re-aged	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_NUM_OF_TIME_ EXTENDED	Number of Times Extended	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_NUM_OF_TIME_ DEFERRED	Number of Times Deferred	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_NUM_OF_TIME_ RENEWED	Number of Times Renewed	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_NUM_OF_TIME_ REWRITTEN	Number of Times Re-written	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_DAYS_SINCE_ACCT_ OPEN	Days since Account Opened	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
EVT_SUM_OF_PAY_LAST_ 3_MONTH	Sum of Payments in last 3 months	Collection. EvntMgrAccSpecific	Collection. EvntMgrAccS pecific
FH.NumOfTimeReaged	Number of Times Re-aged	Collection. FinancialHardship	Collection. FinancialHard ship
FH.NumOfTimeExtended	Number of Times Extended	Collection. FinancialHardship	Collection. FinancialHard ship
FH.NumOfTimeDeferred	Number of Times Deferred	Collection. FinancialHardship	Collection. FinancialHard ship
FH.NumOfTimeRenewed	Number of Times Renewed	Collection. FinancialHardship	Collection. FinancialHard ship
FH.NumOfTimeRewritten	Number of Times Re-written	Collection.	Collection.

Fact Code	Fact Name	Group Code	Group Name
		FinancialHardship	FinancialHardship
FH.DaysSinceAccountOpened	Days since Account Opened	Collection. FinancialHardship	Collection. FinancialHardship
FH.SumOfLast3MonthPayment	Sum of Payments in last 3 months	Collection. FinancialHardship	Collection. FinancialHardship
AssetRepoCollaType	Asset Repossession Collateral Type	Collection. AssetRepo	Collection. AssetRepo
AssetRepoCollaCat	Asset Repossession Collateral Category	Collection. AssetRepo	Collection. AssetRepo
AssetRepoReason	Asset Repossession Reason	Collection. AssetRepo	Collection. AssetRepo
AssetRepoOutAmnt	Asset Repossession Outstanding Amount	Collection. AssetRepo	Collection. AssetRepo
AssetRepoOverAmnt	Asset Repossession Overdue Amount	Collection. AssetRepo	Collection. AssetRepo
AssetRepoDPD	Asset Repossession Days Past Due	Collection. AssetRepo	Collection. AssetRepo
AssetRepoLastPayDt	Asset Repossession Last Payment Date	Collection. AssetRepo	Collection. AssetRepo
AssetRepoLastPyAmnt	Asset Repossession Last Payment Amount	Collection. AssetRepo	Collection. AssetRepo
AssetRepoESRAmnt	Asset Repossession Estimated Realization Amount	Collection. AssetRepo	Collection. AssetRepo
AssetRepoDefBal	Asset Repossession Deficiency Balance	Collection. AssetRepo	Collection. AssetRepo
AssetRepoNoAcctAssoColl	Asset Repossession Number Of Accounts Associated With The Collateral	Collection. AssetRepo	Collection. AssetRepo
AssetRepoAutoApprvlFlg	Asset Repossession Auto Approval Flag	Collection. AssetRepo	Collection. AssetRepo
DUE_DATE	Bill Payment Due Date	Collection. Delinquency	Collection. Delinquency
BILL_DATE	Bill Date	Collection. Delinquency	Collection. Delinquency
ST_DUE_DT	Bill Payment Status	Collection. Delinquency	Collection. Delinquency
TOTAL_MIN_PAY_AMT	Total Minimum Amount Due	Collection. Delinquency	Collection. Delinquency
MAD_AMOUNT	Minimum Amount Due	Collection.	Collection.

Fact Code	Fact Name	Group Code	Group Name
		Delinquency	Delinquency
EVT_ARRG_OVERDUE_AMT	Arrearage Overdue Amount	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
EVT_ARRG_DAYS_PAST_DUE	Days Pass Due in Arrearage	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
EVT_CONF_OVERDUE_AMT	Confirm Plan Overdue Amount	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
EVT_CONF_DAYS_PAST_DUE	Days Pass Due in Confirm Plan	Collection.EvntMgrAccSpecific	Collection.EvntMgrAccSpecific
OD_AMT_TRACKER	Payment Tracker Overdue Amount	Collection.Delinquency	Collection.Delinquency
paymentAmount	Payment Tracker Payment Amount	Collection.Delinquency	Collection.Delinquency
dueAmount	Payment Tracker Due Amount	Collection.Delinquency	Collection.Delinquency
trackerDueDate	Payment Tracker Due Date	Collection.Delinquency	Collection.Delinquency
ALLOC_ARRG_OVERDUE_AMT	Arrearage Overdue Amount	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_ARRG_DAYS_PAST_DUE	Days Pass Due in Arrearage	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CONF_OVERDUE_AMT	Confirm Plan Overdue Amount	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CONF_DAYS_PAST_DUE	Days Pass Due in Confirm Plan	Collection.StrategyAllocation	Collection.StrategyAllocation
ALLOC_CUST_INTENTION	Customer Intention	Collection.StrategyAllocation	Collection.StrategyAllocation
Collection.AllPartiesBankruptcySw	All Parties Bankrupt	Collection.PartialChargeOff	Collection.PartialChargeOff
Collection.AllPartiesDeceasedSw	All Parties Deceased	Collection.PartialChargeOff	Collection.PartialChargeOff
Collection.IsCleanAccount	All Parties Without DEC and BKCY Risk Indicator	Collection.PartialChargeOff	Collection.PartialCharge

Fact Code	Fact Name	Group Code	Group Name
			Off
Collection.RedemptionPeriodOver	All Collateral Redemption Period Completed	Collection. PartialChargeOff	Collection. PartialCharge Off
Collection.ComputePartialChargeOff	Compute Partial Charge-off Amount	Collection. PartialChargeOff	Collection. PartialCharge Off
Collection.PartialChargeOffReason	Partial Charge-off Reason Code	Collection. PartialChargeOff	Collection. PartialCharge Off
Collection.CollateralValuation	Collateral Valuation Percentage	Collection. PartialChargeOff	Collection. PartialCharge Off

2.37 Admin Views and Tables

This section describes the admin views and table details.

Table 2–6 Admin Views and Tables

Entity	Views and Tables
Product Class	ci_prod_class ci_prod_class_l ci_prod_class_vw ci_prod_class_l_vw
Product Group	ci_prod_grp ci_prod_grp_l ci_prod_grp_vw ci_prod_grp_l_vw
Product Code	ci_product ci_product_l ci_product_vw ci_product_l_vw
Asset Class	CI_ASST_CLASS CI_ASST_CLASS_l CI_ASST_CLASS_VW CI_ASST_CLASS_L_VW
Account Purpose	Ci_Acct_Purps Ci_Acct_Purps_l Ci_Acct_Purps_vw Ci_Acct_Purps_l_vw

Entity	Views and Tables
Industry Type	Ci_Industry Ci_Industry_l Ci_Industry_vw Ci_Industry_l_vw
Profession Type	CI_PROFESSION CI_PROFESSION_l CI_PROFESSION_vw CI_PROFESSION_l_vw
Collateral Type	CI_COLLATERAL_TYPE CI_COLLATERAL_TYPE_l CI_COLLATERAL_TYPE_vw CI_COLLATERAL_TYPE_l_vw
Party Class	ci_per_class_mst ci_per_class_mst_l ci_per_class_mst_vw ci_per_class_mst_l_vw
Warning Indicators	CI_WARNING_INDICATOR CI_WARNING_INDICATOR_l ci_warn_indicator_vw ci_warn_indicator_l_vw
Document Type	ci_document_type ci_document_type_l ci_document_type_vw ci_document_type_l_vw
Market Entity	ci_market_entity ci_market_entity_l ci_market_entity_vw ci_market_entity_l_vw
Business Unit	ci_business_unit ci_business_unit_l ci_business_unit_vw ci_business_unit_l_vw

2.38 US Localization Specific Setup

This setup is required specifically in the US Localization environment.

Table 2–7 US Localization Setup

Function	Menu	Additional Remarks
Feature Configuration	Admin Menu > F > Feature Configuration C1-LOCALIZED	Need to set the value as US
Feature Configuration	Admin Menu > F > Feature Configuration C1-ENDISVERI	Flag to Display the DMDC verification link

2.39 Recovery Day 0 Setup

This setup is required for Recovery.

Table 2–8 Recovery Setup

Function	Remarks
Regulatory Region Maintenance (ME990)	Setup the regulatory region code to be mapped to the branch code.
Financial Cycle (CS10)	Setup and store the parameters of financial year cycles and accounting periods for different banks.
Calendar Maintenance (CAL01, CAL02, CAL03)	Maintain holiday rules, calendar type, and adhoc calendar.
Define Domain Category Settlement Mode (PM030)	Setup the configuration to associate settlement modes, rate types, and transaction codes with various events under each domain category. As a result of this linkage, all the entities in a domain and affiliated with the events are linked to a rate type associated and the settlement modes.
Product Rule	Rule to Derive Product Category in Recovery. Rule to be created in Banking Domain ID & Recovery Domain Category ID.
Interest Rule	Rule to charge Interest on Recovery Accounts. To be created on Define Interest Rule (PM011) screen with Product Class as Recovery.
Transaction Code Maintenance (CS44)	Setup the Transaction Codes used in Recovery Payments as Payment Source Codes.
Define Interest Rule (PM011)	Setup the interest processing parameters or rules for a product.
Define Recovery Bank Policy Screen (REC122)	Do the setup at Bank Level for Product Rule, Interest Rule, Payment Sources, Payment Method , Appropriation Sequenc, Commission Rounding Off Rule, Payment Type and Settlement Offer Document Upload Mandatory check.
Purpose Codes (CS24)	Setup the Purpose Codes to be used while adding Expense in Recovery.

Function	Remarks
Charge Attribute Definition (PR008)	Setup the Recovery Charge Attributes.
Price Definition (PR006)	Setup Price Definitions for Recovery Domain Category.
Interest/Margin Index Code Definition(PR005)	Define Interest/Margin Index Code Definition
Rate Chart Maintenance (PR004)	Create rate charts to link interest and margin rates to fixed rate periods.
Price Policy Chart Maintenance (PR007)	Setup the price policy charts for recovery domain category. To be created for both expense and interest.
Define Accounting Ledger Group (AS008)	Define and describe a unique ledger group code for all the categories of ledgers.
Define Accounting Bank Policy (AS002)	Setup the accounting policy at bank level.
Define Branch Parameters (AS003)	Define the branch specific information for ledger accounts, various real, contingent, and profit and loss suspense accounts for its branches. Setup the GAAP practices that would be adopted by each of the bank's branches and default the GAAP codes for the branch.
Define Accounting Ledger (AS009/AS010)	Setup the Accounting Ledger Codes for Recovery.
Define Domain Account Role Mapping (AS019)	Setup the Account Role mapping with Ledger Codes.
Reason Codes (CS16)	Setup the Reason Codes for : ■ Balance Bucket Adjustments ■ Modify Recovery Account Status ■ Recovery Expense Reversal ■ Recovery Payment Reversal

Table 2–9 Other Recovery Setup

Function	Remarks	Function
Feature Config C1-MODULE	Admin Menu > F > Feature Config	Feature configuration to hold the state of modules. This is to define if the environment is recovery enabled or not.
Feature Config C1-DEBTSALE	Admin Menu > F > Feature Config	Set up for Debt Sale Activity in Supervisory Actions
Feature Config C1-IRSA	Admin Menu > F > Feature Config	Set up for IRS Reporting in Debt Sale Batch

2.40 Product-Shipped Batch Controls - Recovery

This section describes the product-shipped batch control details.

Table 2–10 Product-shipped Batch Controls

Batch Name	Batch Code	Single\Multi - Threaded
Update Entity	C1-UPENT	Multi Threaded
Increment DPD	C1-INCDP	Multi Threaded
Derived Fields	C1-DRFLD	
Suspend Activity Monitor	C1-SUSMN	
Bulk Contact Creation	C1-BLKCC	Multi Threaded
Contact Processing	C1-CNTPR	Multi Threaded
Strategy Monitor	C1-CSMB	Multi Threaded
Case Life Cycle Tracking	C1-CSTRN	Multi Threaded
Queue Allocation Monitor	C1-ALOCM	Multi Threaded
Display Priority Monitor	C1-PRMON	Multi Threaded
User Allocation Monitor	C1-USALC	Multi Threaded
Unlocking of Locked cases	C1-CSCL	Multi Threaded
Task Creation for Locked cases	C1-CSTD	Multi Threaded
Event Manager	C1-EVENT	Multi Threaded
PTP Tracking	C1-PTPM	Multi Threaded
Time Barred Batch	C1-ACTBR	Multi Threaded
Collection Statistics - 1	C1-COLST	
Collection Statistics - 2	C1-CLDCS	Multi Threaded
Vendor/ Agency Upload Batch- 1 (Follow-up)	C1-VNDUP	Multi Threaded
Vendor/ Agency Upload Batch- 2 (Promise to Pay)	C1-VNDUP	Multi Threaded
Vendor/ Agency Upload Batch- 3 (Settlement Offer)	C1-VNDUP	Multi Threaded
Supervisory Statistics Batch Process	C1-SPSTM	Multi Threaded
Case List and Advance Search Table Refresh Batch	C1-CLST	Multi Threaded
Account Setup in Recovery Batch	C1-ACTSU	Multi Threaded
Write off Monitor Batch	C1-WRTOF	Multi Threaded
Apply Debt Sale Payments Batch	C1-DBTSL	Multi Threaded
Account Closure Monitor Batch	C1-PAYOF	Multi Threaded
Vendor Communication Outbound Interface Batch	C1-VNDCM	Multi Threaded
Monthly Interest Computation Batch	C1-INTCP	Multi Threaded
Monthly Account Statement Batch	C1-RSTMT	Multi Threaded
Recovery Party warning indicator update Batch	C1-WIUPD	Multi Threaded
Settlement Offer Creation Batch	C1-STLOF	Multi Threaded

2.41 Other Important Product-Shipped Algorithms- Recovery

This section describes the product-shipped algorithm details used in Recovery.

Table 2–11 Other Important product-shipped Algorithms

Algorithm Type	Description	Algorithm Entity
C1-VDS	Validation for Debt Sale	Case Type – Enter Status Validation
C1-ACWRITEOF	Mark Account for Write Off	Generic Event Outcome Algorithm Spot
C1-IRISEXTRC	IRS Report Extraction	IRS Reporting Extraction Spot

2.42 Product Shipped Recovery Facts

Following is the list of all product-shipped Recovery Facts.

Table 2–12 Product-shipped Facts

Fact Code	Fact Name	Group Code	Group Name
Recovery.FeeCharges	FeeCharges	Banking.Recovery	Recovery
Recovery.HostProductCategory	HostProductCategory	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.Insurance	Insurance	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.Interest	Interest	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.Principal	Principal	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.ProductCategory	Product Category	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.RecoveryExpense	RecoveryExpense	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.RecoveryInterest	RecoveryInterest	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.SourceHostString	SourceHostString	Recovery.AgencyCode	Recovery.AgencyCode
Recovery.AgencyCode	RecoveryAgencyCode	Recovery.AgencyCode	Recovery.AgencyCode
ALLOC_RECOVERY_ SCORE	Recovery Score	Collection. StrategyAllocation	Collection.Strategy Allocation
ALLOC_CHARGE_OFF_ PRM_RSN	Charge Off Primary Reason	Collection. StrategyAllocation	Collection.Strategy Allocation
ALLOC_CHARGE_OFF_ SEC_RSN	Charge Off Secondary Reason	Collection. StrategyAllocation	Collection.Strategy Allocation

Fact Code	Fact Name	Group Code	Group Name
ALLOC_RECOVERY_SW	Recovery Flag	Collection. StrategyAllocation	Collection.Strategy Allocation
ALLOC_MARK_DEBT_ SALE	Debt Sold Flag	Collection. StrategyAllocation	Collection.Strategy Allocation
ChargeOffPrimRsn	Charge Off Primary Reason	Collection.CaseType	CaseType
ChargeOffSecRsn	Charge Off Secondary Reason	Collection.CaseType	CaseType
RecoveryScore	Recovery Score	Collection.CaseType	CaseType
RecoveryFlag	Recovery Flag	Collection.CaseType	CaseType
RecoveryDaysSinceCharg eOff	Days Since Charge Off	Collection. Recall	Collection. Recall
RecoverySettlementOfferS tatus	Settlement Offer Status	Collection. Recall	Collection. Recall
RecoveryDaysWithAgency	Days With Agency	Collection. Recall	Collection. Recall
RecoveryRecallDecision	Recall Decision	Collection. Recall	Collection. Recall
RecoveryAmountRecovere dByAgency	Amount Recovered By Agency	Collection. Recall	Collection. Recall
TimeBarredDate	Time Barred Date	Collection. Recall	Collection. Recall
RecoveryPostingDate	Posting Date	Collection. Recall	Collection. Recall
RecoverySystemDate	System Date	Collection. Recall	Collection. Recall
RecoveryOutstandingAmo unt	Outstanding Amount	Collection. Recall	Collection. Recall
RecoveryCaseStatus	Case Status	Collection. Recall	Collection. Recall
RecoveryRiskIndicator	Risk Indicator	Collection. Recall	Collection. Recall
RecoveryAccountDaysSin ceChargeOff	Days Since Charge Off	Collection.ContactI ntensity	Collection.ContactI ntensity
RecoveryScoreForAccount	Recovery score	Collection. ContactIntensity	Collection.ContactI ntensity
RecoveryChargeOffAmoun t	Charge off Amount	Collection. ContactIntensity	Collection.ContactI ntensity
EVT_DAYS_SINCE_ BKPTCY_FILED	Days since Bankruptcy Filed	Collection. EvntMgrAccSpecifi c	Collection.EvntMgr AccSpecific
EVT_ACCT_IN_BKPTCY	Account in Bankruptcy	Collection. EvntMgrAccSpecifi c	Collection.EvntMgr AccSpecific

Fact Code	Fact Name	Group Code	Group Name
EVT_RULE_DEBT_ SOLD_SW	Debt Sold Flag	Collection. EvntMgrRuleSpecific	Collection.EvntMgr RuleSpecific
CHARGE_OFF_TYPE	Charge Off Type	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHARGE_OFF_AMT	Charge Off Amount	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHARGE_OFF_DT	Charge Off Date	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
DAYS_CHARGE_OFF	Days Charge Off	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHGOFF_ACCT_ID	Account Id	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
DebtCategory	Debt Category	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
TimeBProductGroup	Product Group	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
StateCd	State Code	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHGOFF_ OUTSTANDING_AMT	Outstanding Amount	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHGOFF_OVERDUE_ AMT	Overdue Amount	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHGOFF_PRIMARY_ REASON_CODE	Primary Reason Code	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
CHGOFF_SECONDARY_ REASON_CODE	Secondary Reason Code	Collection. ChargeOfAndTime Brrd	Collection.ChargeO fAndTimeBrrd
SETLMNT_ACCOUNT_ STATUS	Account Status	Recovery.Settleme nt	Recovery.Settleme nt
SETLMNT_ OUTSTANDING_AMT	Outstanding Amount	Recovery.Settleme nt	Recovery.Settleme nt
CHGOFF_SECONDARY_ REASON_CODE	User Role	Recovery.Settleme nt	Recovery.Settleme nt

Fact Code	Fact Name	Group Code	Group Name
SETLMNT_ACCT_ BRANCH	Account Branch	Recovery.Settlement	Recovery.Settlement
SETLMNT_TRAN_ BRANCH	Transaction Branch	Recovery.Settlement	Recovery.Settlement
SETLMNT_PRODUCT_ CODE	Product Code	Recovery.Settlement	Recovery.Settlement
SETLMNT_PRODUCT_ CLASS	Product Class	Recovery.Settlement	Recovery.Settlement
SETLMNT_PRODUCT_ GROUP	Product Group	Recovery.Settlement	Recovery.Settlement
SETLMNT_RECOVERY_ SCORE	Recovery Score	Recovery.Settlement	Recovery.Settlement
SETLMNT_DAYS_ SINCE_LAST_PAY	Days Since Last Payment	Recovery.Settlement	Recovery.Settlement
SETLMNT_DAYS_ SINCE_LAST_CC	Days Since Last Contact	Recovery.Settlement	Recovery.Settlement
SETLMNT_DAYS_ SINCE_LAST_OFFER	Days Since Last Settlement Offer	Recovery.Settlement	Recovery.Settlement
SETLMNT_LAST_ OFFER_TYPE	Last Settlement Offer Type	Recovery.Settlement	Recovery.Settlement
SETLMNT_LAST_ OFFER_DATE	Last Settlement Offer Date	Recovery.Settlement	Recovery.Settlement
SETLMNT_PRE_SYS_ OFFER_SW	Previous System Settlement Offer Made	Recovery.Settlement	Recovery.Settlement
SETLMNT_PRE_MAN_ OFFER_SW	Previous Manual Settlement Offer Made	Recovery.Settlement	Recovery.Settlement
SETLMNT_ACTIVE_ OFFER_SW	Active Settlement Offer	Recovery.Settlement	Recovery.Settlement
SETLMNT_DAYS_ SINCE_CHARGE_OFF	Days Since Charge Off	Recovery.Settlement	Recovery.Settlement
SETLMNT_CUST_ DECEASED_SW	Main Borrower Deceased	Recovery.Settlement	Recovery.Settlement
SETLMNT_CUST_ BANKRUPTCY_SW	Main Borrower Bankrupt	Recovery.Settlement	Recovery.Settlement
SETLMNT_CASE_TYPE	Case Type	Recovery.Settlement	Recovery.Settlement
SETLMNT_REC_CASE_ STATUS	Case Status	Recovery.Settlement	Recovery.Settlement
SETLMNT_SECURED_ SW	Secured Account	Recovery.Settlement	Recovery.Settlement

Fact Code	Fact Name	Group Code	Group Name
SETLMNT_ PERCENTAGE	Settlement Percentage	Recovery.Settleme nt	Recovery.Settleme nt
SETLMNT_TERM	Settlement Term	Recovery.Settleme nt	Recovery.Settleme nt
SETLMNT_OFFER_ VALIDITY	Settlement Offer Validity	Recovery.Settleme nt	Recovery.Settleme nt
BLK_CNT_ACTIVE_ SETLMNT_SW	Active Settlement Offer	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_OFFER_ STATUS	Active Settlement Offer status	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_MAN_OFFER_ SW	Active Manual Settlement Offer	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_SYS_OFFER_ SW	Active System Settlement Offer	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_CASE_ STATUS_CD	Case Statusr	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_ACCT_RISK_ IND	Account Level Risk Indicator	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_CUST_RISK_ IND	Customer Level Risk Indicator	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_SYSTEM_ DATE	System Date	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_POSTING_ DATE	Business Date	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_ OUTSTANDING_ AMOUNT	Outstanding Amount	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_DAYS_ SINCE_CHARGE_OFF	Days Since Charge Off	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_SETLMNT_ OFFER_DATE	Offer Date	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_PRE_ WORKING_DATE	Previous Working Date	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
BLK_CNT_SETLMNT_ OFFER_TYPE	Active Settlement Offer Type	Recovery.Settleme nt.BulkContact	Recovery.Settleme nt.BulkContact
Workitem.Details.actualSe ttlementPercentage	Recovery.Settlement.ActualS ettlementPercentage	Workitem.Details	Workitem.Details
Workitem.Details. minSettlementPercentage	Recovery.Settlement. MinimumSettlementPercenta ge	Workitem.Details	Workitem.Details
Workitem.Details. settlementAccountOutstan	Recovery.Settlement.Outstan dingAmount	Workitem.Details	Workitem.Details

Fact Code	Fact Name	Group Code	Group Name
dingAmt			
Workitem.Details. settlementDaysSinceChargeOff	Recovery.Settlement. DaysSinceChargeOff	Workitem.Details	Workitem.Details
Workitem.Details. settlementRecCaseStatus	Recovery.Settlement.CaseStatus	Workitem.Details	Workitem.Details
Workitem.Details. settlementAccountStatus	Recovery.Settlement. AccountStatus	Workitem.Details	Workitem.Details
Workitem.Details. settlementRecoveryScore	Recovery.Settlement. RecoveryScore	Workitem.Details	Workitem.Details
Workitem.Details. settlementProductCode	Recovery.Settlement. ProductGroup	Workitem.Details	Workitem.Details
Workitem.Details. settlementUserRole	Recovery.Settlement.UserRole	Workitem.Details	Workitem.Details
Workitem.Details. settlementTransactionBranch	Recovery.Settlement. TransactionBranch	Workitem.Details	Workitem.Details
Workitem.Details. settlementAcctBranch	Recovery.Settlement. AccountBranch	Workitem.Details	Workitem.Details
Workitem.Details. settlementMarketEntity	Recovery.Settlement.Market Entity	Workitem.Details	Workitem.Details
Workitem.Details. settlementBusinessUnit	Recovery.Settlement. BusinessUnit	Workitem.Details	Workitem.Details
Workitem.Details. settlementTerm	Recovery.Settlement. SettlementTerm	Workitem.Details	Workitem.Details
Workitem.Details. setlmntOfferValidity	Recovery.Settlement. SetlmntOfferValidity	Workitem.Details	Workitem.Details